

Benefits Administration Agency Benefits Coordinator Training

Welcome to Day 2

Step by Step Instructions for Edison & Remedy

The dial-in number is 1-866-741-6464

Please remember to MUTE your phones

Please DO NOT place the call on HOLD

Agenda

- Hiring a New Employee
 - ➤ No Existing Edison Employee ID
 - Has an Existing Edison Employee ID
- Rehiring an Employee
- Terminating an Employee
- Changing Name and/or Marital Status
- Changing Address
- Review Employee Job Data, Biographical and Benefits Information
- Upload Documents Through Edison
- Queries
- Collections Applied Report
- External Agency Calendar
- Remedy for ABC's
- TN Enrollment and Collections Report (State Only)



Review Employee Job Data, Biographical and Benefits Information

This procedure shows you how to check the current information in Edison for an employee.

☆ This applies to all agencies.



▼

Favorites Main Menu

My Page

Benefits

Benefits News Alert



[IMPORTANT] Changes to 401K & 457 Effective February 1, 2013

401(k) & 457 Deferred Compensation plan changes can no longer be made through Edison.

View All Articles and Sections

Benefits Administration



Non-Payroll New Hire

Non-Payroll New Hire



Non-Payroll Job Data

Non-Payroll Job Data



Employee Profile Page



Benefits Document Upload

Benefits Document Upload



Update Dependent/Beneficiary

Update personal profile of employee dependents and beneficiaries.



Health Benefits

Maintain employee enrollment in health plans, including dependent coverages.

Workforce Administration



Modify a Person

Modify a person's basic information, such as name and contact information.



Search by National ID

Search for personnel or dependents or beneficiaries by national ID.

Instructions

Retrieve the Edison employee ID of the record you wish to review and then click on the "Employee Profile Page" link from the main "Benefits" tab

Benefits Billing



Enroll in Billing

Specify information for billing such as plan type and calculation factors.

My Links | Select One:



Review Adjustment Summary

View various charge and payment adjustments.



Review Employee Balances

View charges, payments grand totals associated with an individual employee.



Request Hold/Alternate Address

Identify alternate address information; place a hold on the bill or statement



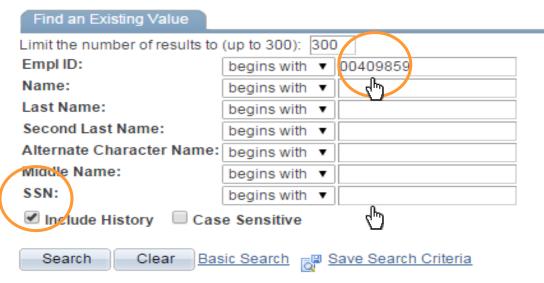
Review Payment/Details

Review the payment history for participants.



TN Employee Profile Page

Enter any information you have and click Search. Leave fields blank for a list of all values.



Instructions

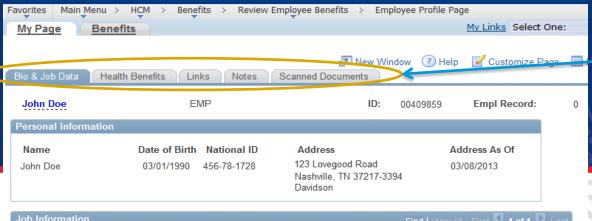
Enter the employee ID in the *EmpIID* field.

Then click "Search"

Note:

You will need to enter the SSN without spaces





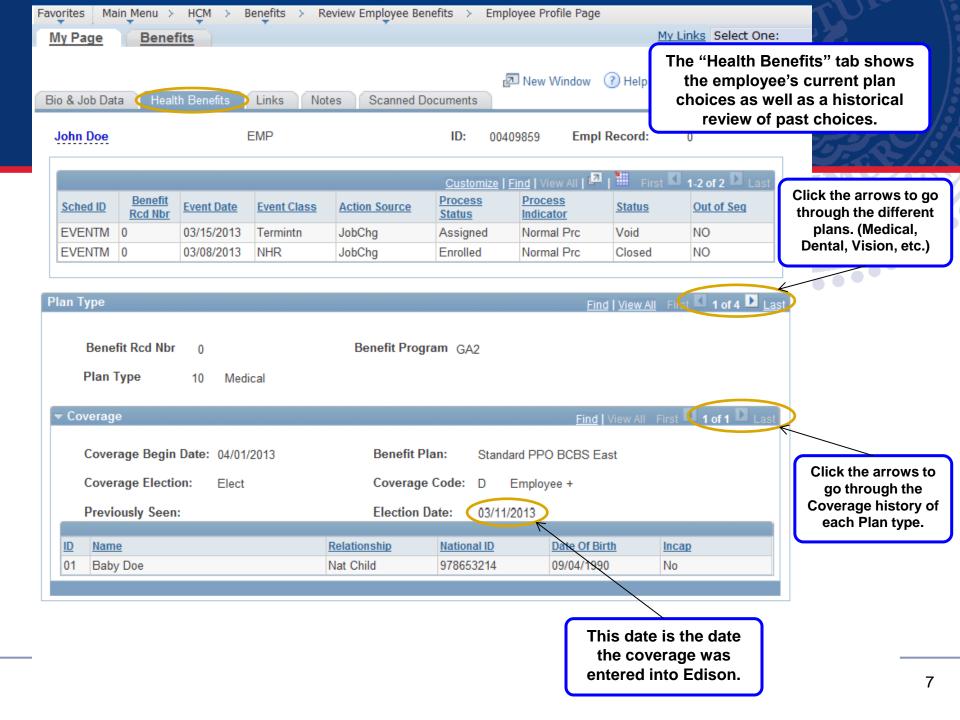
Job Information Find | View All First 1 of 1 Last **Empl Record: EMP** 03/08/2013 Benefit Program: Effective Date: ALL Years/Months/Davs: 0 0 3 Benefit Service Date: 03/08/2013 Find | View All First 4 2 of 2 La Effective Date: 03/08/2013 Sequence: 0 HR Status: Active Payroll Status: Active Action: Hire Reason: X Benefits Employee Hire Empl Class: GA2 Pay Group: INS Annual Salary: \$50000 Position Number: 99001851 Insurance Participant Company: NP State of Tennessee Non Payroll Business Unit: LGGA2 Loc Government Active Level 2 Department: 9239700000 Agape, Inc. Location: NP047 Knox County Date Created: 03/08/2013 Elig Fld 1: 19 Elig Fld 2: Elig Fld 3: Elig Fld 4: Elig Fld 5: Elig Fld 6: Elig Fld 7: Elig Fld 8: Elig Fld 9: End Effective Date End Employee Record

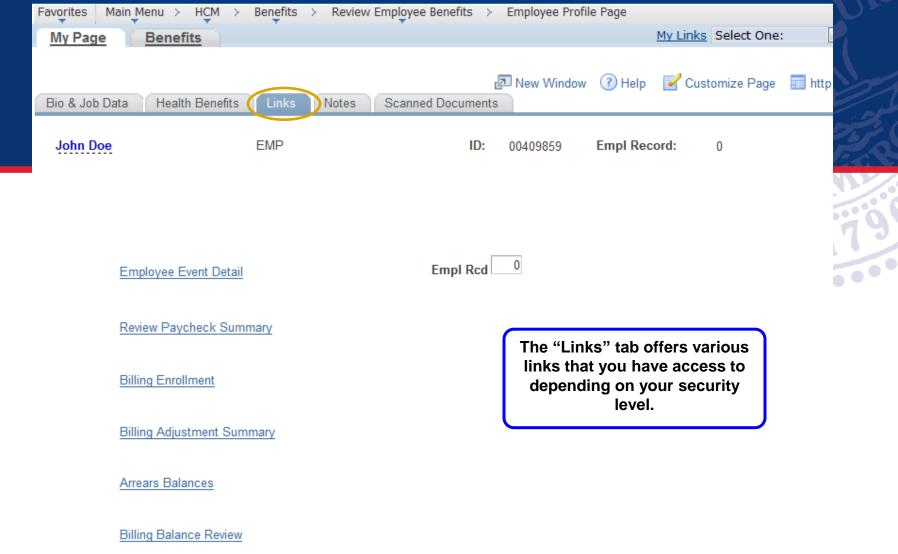
From this page, you can see all the information for the employee by clicking on the 5 tabs below.

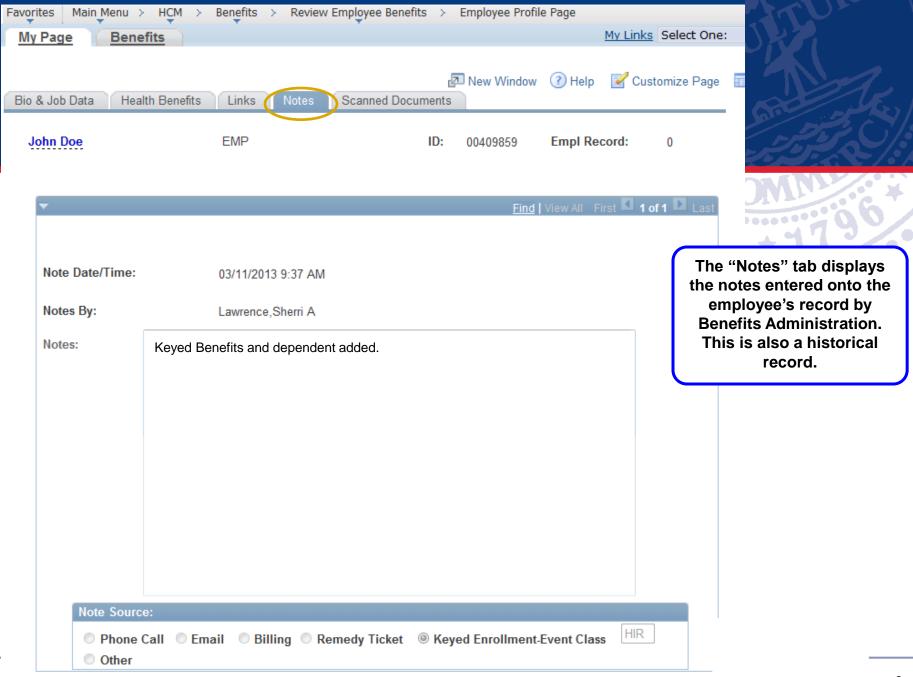
The "Bio & Job Data" tab shows the employee's biographical and job data information.

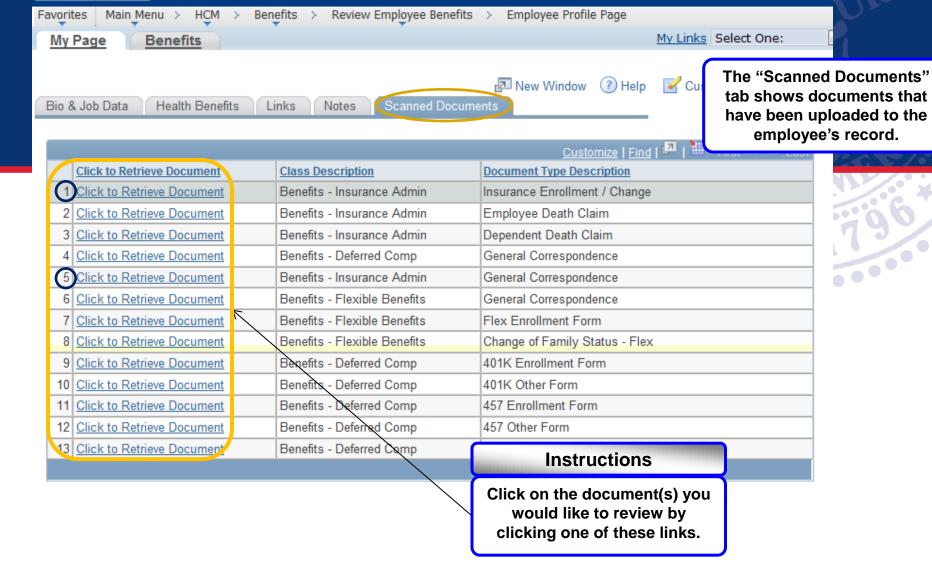
Click the arrow to go through the Job Data history.



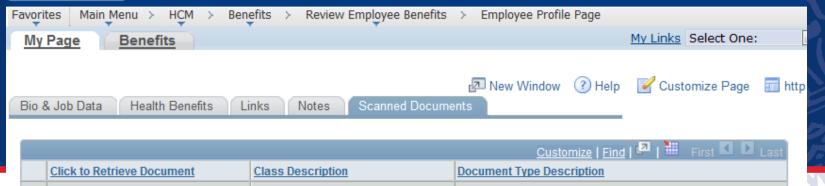








★ The majority of documents will be in the *Insurance Enrollment/Change* area (1) and/or the *General Correspondence* area (5).



				<u> </u>					
	Click to Retrieve Document	Clas	ss Description	Document Type Description					
1	Click to Retrieve Document	Ben	efits - Insurance Admin	Insurance Enrollment / Change					
2	Click to Retrieve Document	Ben	efits - Insurance Admin	Employee Death Claim					
3	Click to Retrieve Document	Ben	efits - Insurance Admin	Dependent Death Claim					
4	Click to Retrieve Document	Ben	efits - Deferred Comp	General Correspondence					
5	Click to Retrieve Document	Ben	efits - Insurance Admin	General Correspondence					
6	Click to Retrieve Document	Ben	efits - Flexible Benefits	General Correspondence					
7	Click to Retrieve Document	Ben	efits - Flexible Benefits	Flex Enrollment Form					
8	Click to Retrieve Document	Ben	efits - Flexible Benefits	Change of Family Status - Flex					
9	Click to Retrieve Document	Ben	efits - Deferred Comp	401K Enrollment Form					
40	Ol: 1.1 - D.1.: D		efits - Deferred Comp	401K Other Form					
	★ Based on your computer		efits - Deferred Comp	457 Enrollment Form					
set	tings you may need to click th	ie	efits - Deferred Comp	457 Other Form					
	download link to view the		efits - Deferred Comp	401K Roth					
	document.			_					

File Name	DateCreated	View document	с3
Benefits- Insurance Admin	04/11/2014	<u>Open</u>	Download
Benefits- Insurance Admin	03/07/2010	Open	Download

Instructions

Click "Open" to view the document

The document will appear in a separate window.

Upload Documents Through Edison

You can upload scanned documents for your employees through Edison instead of sending them via fax to Benefits Administration.



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My Links | Select One:



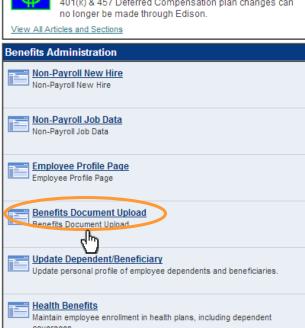
Favorites Main Men My Page

Benefits

Benefits News Alers

[IMPORTANT] Changes to 401K & 457 Effective February 1, 2013

401(k) & 457 Deferred Compensation plan changes can







Instructions

To begin the process of uploading a document to Edison, click on the "Benefits **Document Upload" link from** the main "Benefits" tab.



☆ Requirements will appear that list guidelines for uploading files through Edison. If these requirements are not followed when uploading files they may not be processed.

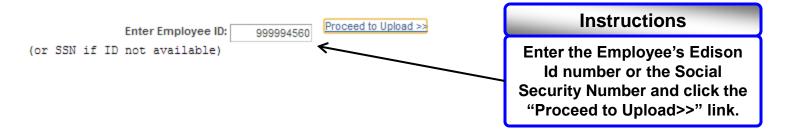


Requirements

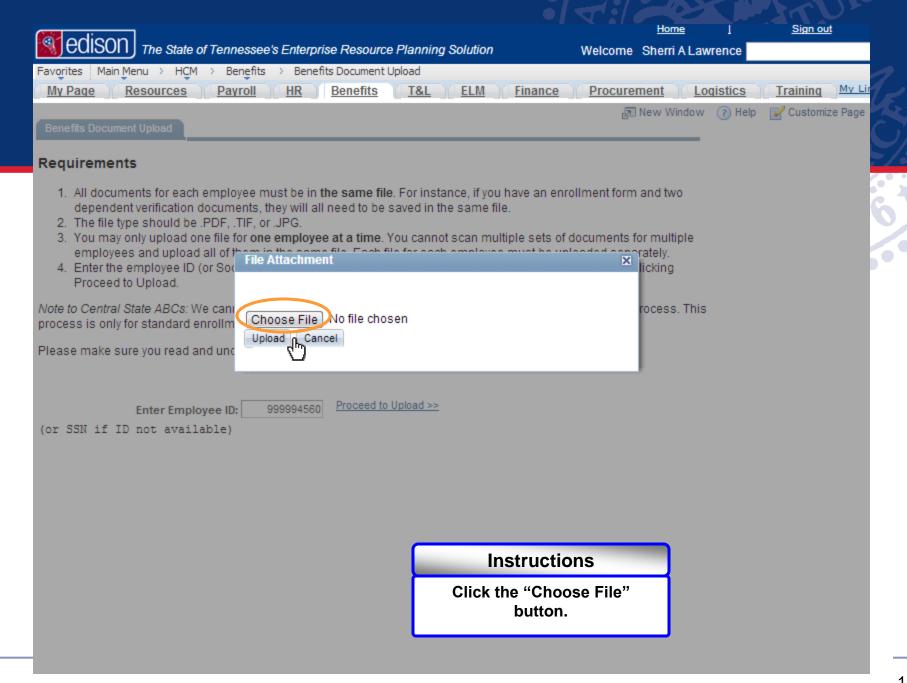
- All documents for each employee must be in the same file. For instance, if you have an enrollment form and two
 dependent verification documents, they will all need to be saved in the same file.
- The file type should be .PDF, .TIF, or .JPG.
- You may only upload one file for one employee at a time. You cannot scan multiple sets of documents for multiple employees and upload all of them in the same file. Each file for each employee must be uploaded separately.
- Enter the employee ID (or Social Security Number if employee ID not available) in the box below before clicking Proceed to Upload.

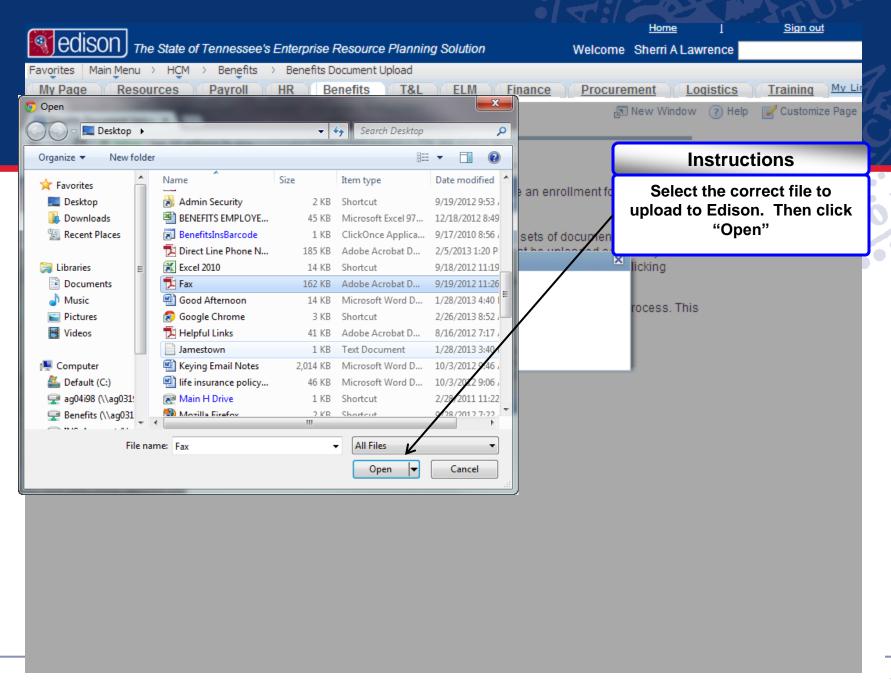
Note to Central State ABCs: We cannot accept Employee or Dependent Death Claim documents through this process. This process is only for standard enrollment documents.

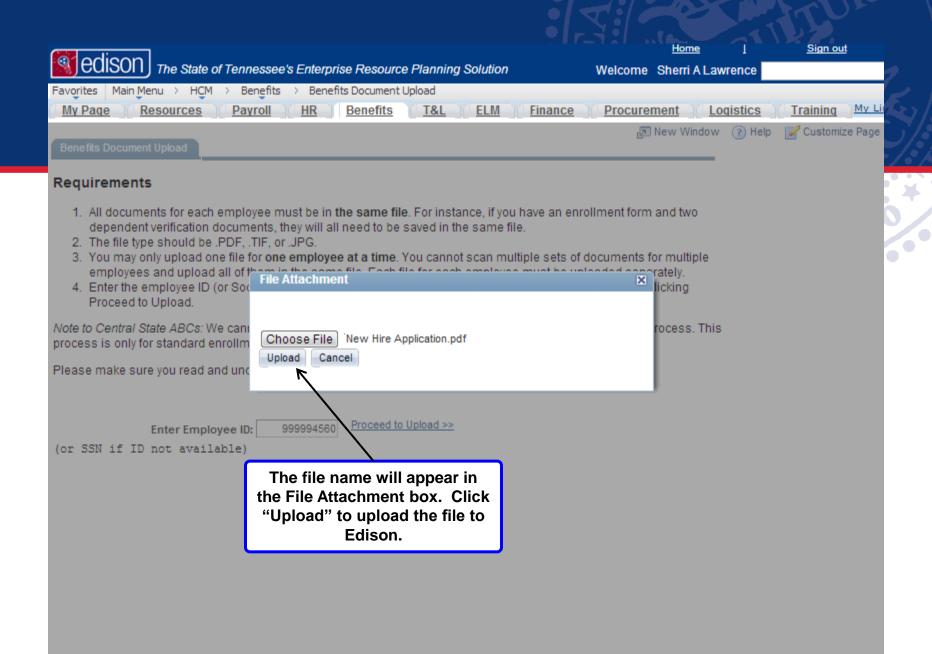
Please make sure you read and understand the requirements above before uploading your documents.











Payroll

Resources

★ After clicking "Upload", you will then return to the Requirements page. There will be a message at the bottom of the page letting you know the upload was successful with a date and time stamp.

My Links

Benefits Document Upload

Requirements

My Page

- All documents for each employee must be in the same file. For instance, if you have an enrollment form and two
 dependent verification documents, they will all need to be saved in the same file.
- 2. The file type should be .PDF, .TIF, or .JPG.
- You may only upload one file for one employee at a time. You cannot scan multiple sets of documents for multiple employees and upload all of them in the same file. Each file for each employee must be uploaded separately.
- Enter the employee ID (or Social Security Number if employee ID not available) in the box below before clicking Proceed to Upload.

Note to Central State ABCs: We cannot accept Employee or Dependent Death Claim documents through this process. This process is only for standard enrollment documents.

Please make sure you read and understand the requirements above before uploading your documents.

Enter Employee ID: 999994560 Proceed to Voload >>
(or SSN if ID not available)

Document Upload Successful

999994560/5/21/2013 3:47 PM

Upload Document Notes

- The uploaded file will not immediately be visible to you or to Benefits Administration
- Documents will be assigned to the correct employee record in Edison within 24 to 48 hours of upload (during peak times it may take longer)
- Each document will be worked by the data entry group in Benefits Administration as received
- Do not upload the same file more than once as this will cause delays when processing the document



Running Queries

Running Queries allows you to view changes and discrepancies within Edison





Sign ou

Welcome



My Links Select One



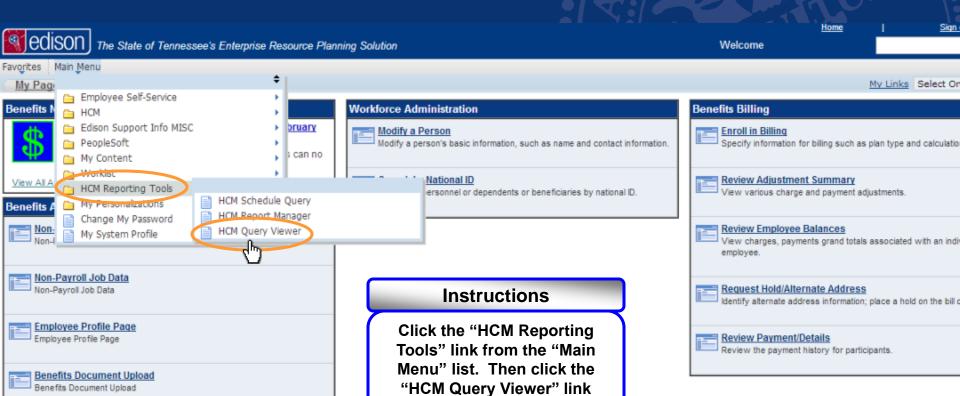
[IMPORTANT] Changes to 401K & 457 Effective February 1, 2013











from the "HCM Reporting Tools" list.

Benefits Document Upload

Health Benefits

Update Dependent/Beneficiary

Update personal profile of employee dependents and beneficiaries.

Maintain employee enrollment in health plans, including dependent



Favorites Main Menu > HCM Reporting Tools > HCM Query Viewer

icome

New Window

<u>Benefits</u>

Query Viewer

Enter any information you have and click Search. Leave fields blank for a list of an values.



Instructions

Type "TN_BA" into the begins with field to see a list of the queries you can run

Click "Search"

Notes

The following 3 queries need to be run *monthly*:

TN_BA142_TEMP_PRIMARY_NID_DEP TN_BA142_TEMP_PRIMARY_NID_EMPL TN_BA313_ADDRESS_CHANGES

STATE AGENCIES

The following query needs to be run 7 days before payday:

TN_BA278_DOUBLE_DED_ARREARS



New Wir



Favorites Main Menu > HCM Reporting Tools > HCM Query Viewer My Page

Benefits

Query Viewer

Enter any information you have and click Search. Leave fields blank for a list of all values.

*Search By:

Query Name

begins with

TN_BA

Search Advanced Search

Search Results

-- All Folders --*Folder View:

Tolder view							/ /	
Query			<u>Customize</u>	Find Vi	ew All	2	First 1-30 (of 49 D Last
Query Name	Description	<u>Owner</u>	Folder	Run to HTML	Run to Excel	Ruy to	Schedule	Add to Favorites
TN_BA01_DEPENDNT_DEMOG	Dependent Demographic	Public		HTML	Excel	<u>XML</u>	<u>Schedule</u>	Favorite
TN_BA103_CHILD_AGE_26	Child Tax Dep Approaching 26	Public		HTML	Excel	XML	Schedule	<u>Favorite</u>
TN_BA125_LVE_WOPAY_FOR_MT_22M	LOA without pay more than 22 m	Public		HTML	<u>Excel</u>	<u>XML</u>	Schedule	<u>Favorite</u>
TN_BA133_AUDIT_OPEN_ENRL_ESS	Audit OE Self-Service Changes	Public		<u>HTVL</u>	Exce	XML	Schedule	<u>Favorite</u>
TN_BA142_TEMP_PRIMARY_NID_DEP	Temp NID as primary for Dep	Public		HTML	Excel	XML	<u>Schedule</u>	<u>Favorite</u>
TN_BA142_TEMP_PRIMARY_NID_EMPL	Temp NID as primary for Empl	Public		HTML	Excel	XML	<u>Schedule</u>	<u>Favorite</u>
TN_BA15A_HOLD_COVERAGE_ARREARS	EE's with Arrears	Public		HTML	Excel	XML	Schedule	<u>Favorite</u>
TN_BA162_VIEW_PAYCHECK	Paycheck Deduction Information	Public		HTML	Excel	XML	<u>Schedule</u>	<u>Favorite</u>
TN_BA164_INVALID_COUNTY	TN Employees w/ invalid county	Public	INVALID COUNTY	HTML	Excel	XML	<u>Schedule</u>	<u>Favorite</u>
TN_BA172B_RETRO_DEDUCTIONS	Retro Deductions for State EE	Public		HTML	Excel	XML	Schedule	<u>Favorite</u>
TN_BA172_RETRO_DEDUCTIONS	Retro Deductions-NonPayroll EE	Public		HTML	Excel	XML	<u>Schedule</u>	<u>Favorite</u>
TN_BA201_SECURITY_BY_BUS_UNIT	Security access by business un	Public		HTML	Excel	XML	<u>Schedule</u>	<u>Favorite</u>
TN_BA207_DEP_TERMS	Dep Terms - Div,Mar,Age,Cancel	Public		HTML	Excel	XML	<u>Schedule</u>	<u>Favorite</u>
TN BA207 IND EVENTS	Ineliaible Dependent Events	Public		HTML	Excel	XML	Schedule	Favorite

Instructions

You can either run a query to HTML (it will display within Internet Explorer) or to Excel

The query can also be scheduled to run. (State Agencies need to use this option)

TN_BA142_TEMP_PRIMARY_NID_DEP

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1	Temp NID as primary for Dep									
2							Eff Date	Dep Name	Dep Birthdate	
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Favorites Main Menu > HCM Reporting Tools > HCM Query Viewer

My Page Benefits

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Query Viewer

TN_BA142_TEMP_PRIMARY_NID_EMPL

Enter any information you have and click Search. Leave fields blank for a list of all values.

-- All Folders --

	*Search E	Ву:	Query Name	•	begins with	TN_BA	
6	Search	Advan	ced Search				

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Search Results

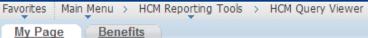
*Folder View:

Tolder view.								
Query			<u>Customize</u>	Find Vi	ew All	2 1	First 1-30	of 49 Last
Query Name	Description	<u>Owner</u>	Folder	Run to HTML	Run to Excel	Run to XML	Schedule	Add to Favorites
TN_BA01_DEPENDNT_DEMOG	Dependent Demographic	Public		HTML	Excel	XML	Schedule	<u>Favorite</u>
TN_BA103_CHILD_AGE_26	Child Tax Dep Approaching 26	Public		HTML	Excel	XML	Schedule	<u>Favorite</u>
TN_BA125_LVE_WOPAY_FOR_MT_22M	LOA without pay more than 22 m	Public		HTML	Excel	XML	<u>Schedule</u>	<u>Favorite</u>
TN_BA133_AUDIT_OPEN_ENRL_ESS	Audit OE Self-Service Changes	Public		HTML	Excel	XML	<u>Schedule</u>	<u>Favorite</u>
TN DA142 TEMP PRIMARY MID DER	Tomp NID as primary for Dop	Public		HTML	Evcel	XMI	Schedule	Favorite
TN_BA142_TEMP_PRIMARY_NID_EMPL	Temp NID as primary for Empl	Public		HTML	<u>Excel</u>	<u>XML</u>	Schedule	<u>Favorite</u>
TN_BA15A_HOLD_COVERAGE_ARREARS	EE's with Arrears	Public		HTML	Excel	XML	<u>Schedule</u>	<u>Favorite</u>
TN_BA162_VIEW_PAYCHECK	Paycheck Deduction Information	Public		HTML	Excel	XML	<u>Schedule</u>	<u>Favorite</u>
TN_BA164_INVALID_COUNTY	TN Employees w/ invalid county	Public	INVALID COUNTY	HTML	Excel	XML	<u>Schedule</u>	<u>Favorite</u>
TN_BA172B_RETRO_DEDUCTIONS	Retro Deductions for State EE	Public		HTML	Excel	XML	Schedule	<u>Favorite</u>
TN_BA172_RETRO_DEDUCTIONS	Retro Deductions-NonPayroll EE	Public		HTML	Excel	XML	<u>Schedule</u>	<u>Favorite</u>
TN_BA201_SECURITY_BY_BUS_UNIT	Security access by business un	Public		HTML	Excel	XML	<u>Schedule</u>	<u>Favorite</u>
TN_BA207_DEP_TERMS	Dep Terms - Div,Mar,Age,Cancel	Public		HTML	Excel	XML	<u>Schedule</u>	<u>Favorite</u>
TN BA207 IND EVENTS	Ineliaible Dependent Events	Public		HTML	Excel	XML	Schedule	Favorite

TN_BA142_TEMP_PRIMARY_NID_EMPL

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Query Viewer

TN_BA219_MED_DEN_COVERAGE

Enter any information you have and click Search. Leave fields blank for a list of all values.

*Search By:	Query Name	•	begins with	TN_BA219
Search Adv	anced Search			

Search Results



▼ My Favorite Queries	Fir:	st 🛚 1-5 of !	5 Last					
Query Name	Description	<u>Owner</u>	Folder	Run to HTML	Run to Excel	Run to HTML	Schedule	Remove
TN_BA142_TEMP_PRIMARY_NID_DEP	Temp NID as primary for Dep	Public		HTML	Excel	<u>XML</u>	Schedule	_
TN_BA142_TEMP_PRIMARY_NID_EMPL	Temp NID as primary for Empl	Public		HTML	Excel	XML	Schedule	_
TN_BA219_MED_DEN_COVERAGE	Med/Den Elect as of covg date	Public		HTML	Excel	<u>XML</u>	Schedule	_
TN_BA313_ADDRESS_CHANGES	Address Changes	Public		HTML	Excel	XML	Schedule	_
TN_BA_AGENCY_QUERY_LIST	Benefits Queries for Agencies	Public		HTML	Excel	<u>XML</u>	<u>Schedule</u>	_

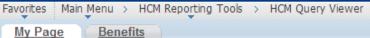
TN_BA219_MED_DEN_COVERAGE

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	Dept ID	Business Unit	ID	NID	Name	Plan Typ	Benefit Plan	Descr	Coverage Code	Descr

TN_BA219_MED_DEN_COVERAGE

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4	Α	В	С	D	E	F	G	Н	I	J	K
1	Med/Den/Visi										
2	DeptID	Position	Business Unit	ID	NID	Name	Plan Typ	Benefit Plan	Descr	Coverage Code	Descr
3		99000001			123456789		11	PDON	Delta Preferred	В	Family
4		99000001			123456789		14	VISEXP	Vision Expanded	В	Family
5	3030101000	99000001	30301	00592311	123456789	Doe, John M	10	PPOV1M	Standard PPO BCBS Middle	В	Family
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TN_BA313_ADDRESS_CHANGES

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Query Viewer

Enter any information you have and click Search. Leave fields blank for a list of all values.

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Search Results



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Query Name	Description	<u>Owner</u>	Folder	Run to HTML	Run to Excel	Run to HTML	<u>Schedule</u>	Remove
TN_BA142_TEMP_PRIMARY_NID_DEP	Temp NID as primary for Dep	Public		HTML	Excel	XML	Schedule	
TN_BA142_TEMP_PRIMARY_NID_EMPL	Temp NID as primary for Empl	Public		HTML	Excel	XML	Schedule	_
TN BA219 MED DEN COVERAGE	Med/Den Elect as of covo date	Public		HTML	Excel	XML	Schedule	
TN_BA313_ADDRESS_CHANGES	Address Changes	Public		HTML	<u>Excel</u>	<u>XML</u>	Schedule	
TIV_BA_AGENCY_QUERY_LIST	Benefits Queries for Agencies	Public		HIML	Excel	AIVIL	Scriedule	

TN_BA313_ADDRESS_CHANGES

N_BA313_ADDRESS_CHANGES - Address Changes														
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ffective Date To:														
Viev	v Result	S												
Tin	NID	Name	Eff Date	Status	Address 1	Address 2	Address 3	Address 4	City	State	Postal	Last Upd DtTm	by	Description

TN_BA313_ADDRESS_CHANGES

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	Α	В	С	D	E	F	G	Н	1	J	K	L	М	N	0
1	Address (Changes													
			Name	Eff Date	Status	Address 1	Address 2	Address 3	Address 4	City	State		Last Upd DtTm		Description
3	00590012	456789	White,Bob	1/27/2012	Α	2121 Lovelass Drive				Nashville	TN	37217	1/27/2012 14:39	elai1214001	Elaine Johnson
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Description	<u>Owner</u>	Folder	Run to HTML	Run to Excel	Run to HTML	Schedule	Remove
Child Tax Dep Approaching 26	Public		HTML	Excel	XML	Schedule	
Audit OE Self-Service Changes	Public		HTML	Excel	XML	Schedule	
Security for non-state users	Public		HTML	Excel	<u>XML</u>	Schedule	
	Public		HTML	Excel	<u>XML</u>	Schedule	
Medical/Dental Changes	Public		HTML	Excel	<u>XML</u>	Schedule	_
OE Self-Service Elections	Public		HTML	Excel	XML	Schewle	
EE's with double deductions	Public		HTML	Excel	XML	Schedule	
ALL/NHR In Elect Err Status	Public		HIML	Excel	XIVIL	Schedule	
Benefits Term Validation	Public		HTML	Excel	XML	Schedule	_
Employee Edison Roles	Public		HTML	Excel	<u>XML</u>	Schedule	_
Dept ID's an EmpIID can access	Public		HTML	Excel	<u>XML</u>	Schedule	_
	Child Tax Dep Approaching 26 Audit OE Self-Service Changes Security for non-state users Medical/Dental Changes OE Self-Service Elections EE's with double deductions ALL/NHR In Elect Err Status Benefits Term Validation Employee Edison Roles	Child Tax Dep Approaching 26 Public Audit OE Self-Service Changes Public Security for non-state users Public Public Medical/Dental Changes Public OE Self-Service Elections Public EE's with double deductions Public ALL/NHR In Elect Err Status Public Benefits Term Validation Public Employee Edison Roles Public	Description Child Tax Dep Approaching 26 Audit OE Self-Service Changes Public Security for non-state users Public Public Medical/Dental Changes Public OE Self-Service Elections EE's with double deductions Public ALL/NHR in Elect Err Status Benefits Term Validation Employee Edison Roles Public	Description Owner Folder Run to HTML Child Tax Dep Approaching 26 Public HTML Audit OE Self-Service Changes Public HTML Security for non-state users Public HTML Medical/Dental Changes Public HTML OE Self-Service Elections Public HTML EE's with double deductions Public HTML ALL/NHR In Elect EIT Status Public HTML Benefits Term Validation Public HTML Employee Edison Roles Public HTML	Description Owner Folder Run to HTML Excel Child Tax Dep Approaching 26 Public HTML Excel Audit OE Self-Service Changes Public HTML Excel Security for non-state users Public HTML Excel Public HTML Excel Medical/Dental Changes Public HTML Excel OE Self-Service Elections Public HTML Excel EE's with double deductions Public HTML Excel ALL/NHR In Elect Err Status Public HTML Excel Benefits Term Validation Public HTML Excel Employee Edison Roles Public HTML Excel	Description Owner Folder Run to HTML Excel Run to Excel Run to HTML Excel Run to Excel Run to HTML Excel Run to Excel Run to HTML Excel	Child Tax Dep Approaching 26 Public HTML Excel XML Schedule Audit OE Self-Service Changes Public HTML Excel XML Schedule Security for non-state users Public HTML Excel XML Schedule Public HTML Excel XML Schedule Public HTML Excel XML Schedule Medical/Dental Changes Public HTML Excel XML Schedule OE Self-Service Elections Public HTML Excel XML Schedule EE's with double deductions Public HTML Excel XML Schedule ALL/NHR In Elect Err Status Public HTML Excel XML Schedule Benefits Term Validation Public HTML Excel XML Schedule Employee Edison Roles Public HTML Excel XML Schedule

Clear Favorites List



Training

Logistics

My Link



Favorites Main Menu > HCM Reporting Tools > HCM Schedule Query

T&L

Finance

My Page Resources Pavroll Benefits

Schedule Query

Enter any information you have and click Search. Leave fields blank for a list of all values.



Find an Existing Value | Add a New Value

Instructions

Procurement

Click the "Add a New Value" tab if you have never run this query

Once you have created the Run Control ID, you can simply type the name of the Run Control ID on this screen and click "Search."



My Link

The State of Tennessee's Enterprise Resource Planning Solution

Favorites Main Menu > HCM Reporting Tools > HCM Schedule Query

My Page Resources

Payroll Benefits

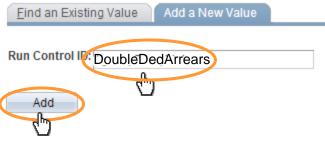
Finance

Procurement

Logistics

Training

Schedule Query



Find an Existing Value | Add a New Value

Instructions

Create a name for your query and type it in the Run Control ID field. Click "Add" after you name the query.

Note: No spaces allowed.



My Link

₁⁄⊒ Ne

Training

Favorites Main Menu > HCM Reporting Tools > HCM Schedule Query

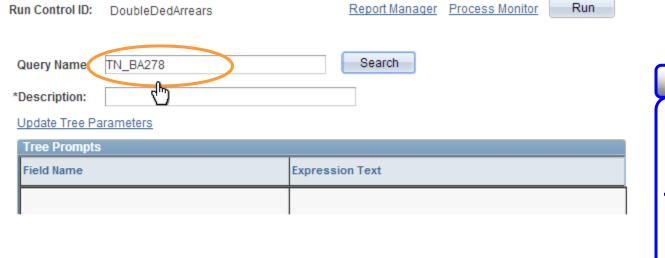
My Page

Payroll

Schedule Query

R Save

Resources



Benefits

T&L

ELM

♣ Add

Finance

Update/Display

Procurement

Instructions

Logistics

To see a list of the queries you can run, type "TN_BA" in the "Query Name" field and click "Search."

If you know the query name or part of the name, you can type that information in the field and click "Search".





•

Welcome



My Page Resources Payroll T&L ELM **Finance** Procurement **Logistics Training** Benefits

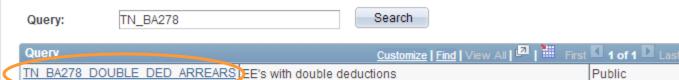


My Link

Scheduled Query Search Page

Queries

*Query Type:



Instructions

Public

Click the link of the query you would like to schedule to run.

Return



Favorites Main Menu > HCM Reporting Tools > HCM Schedule Query

My Page Resources Payroll T&L Finance Procurement **Logistics Training** Benefits

Ne کے

My Link

TN_BA278_DOUBLE_DED_ARREARS

Pay Period End Date: 02/15/2014

OK Cancel

> Enter the pay period End date and Click ok.





The State of Tennessee's Enterprise Resource Planning Solution

Favorites Main Menu > HCM Reporting Tools > HCM Schedule Query

My Page

Resources Payroll Benefits T&L

ELM Finance Procurement

Logistics

Training

√⊒ Ne

My Link

Schedule Query

Run Control ID: DoubleDedArrears Report Manager Process Monitor



Query Name:

TN_BA278_DOUBLE_DED_ARREARS

Search

*Description:

EE's with double deductions

Update Parameters

Prompt Name	Value
PAY_END_DT	2014-02-15



+ Add

Update/Display



Click "Run" at the top right

Favorites Main Menu > HCM Reporting Tools > HCM Schedule Query

My Page Resources Payroll HR Benefits

ELM Finance

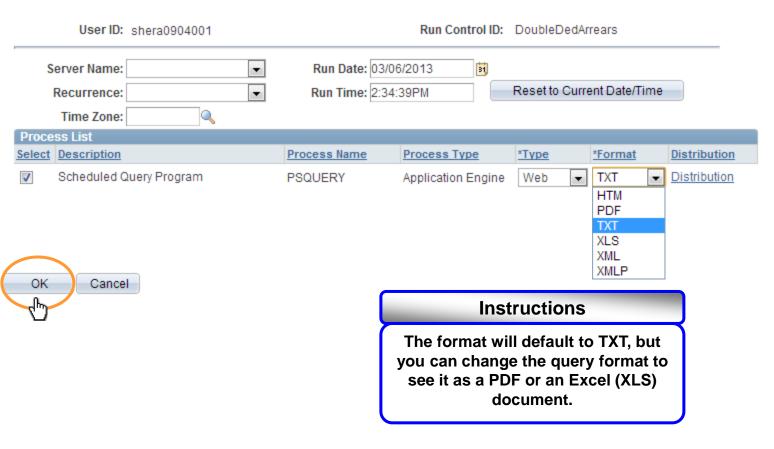
<u>Procurement</u>

Logistics

Training My Link

√⊒ Ne

Process Scheduler Request



T&L





Favorites Main Menu > HCM Reporting Tools > HCM Schedule Query

My Page Resources Payroll HR Benefits T&L ELM Finance Procurement Logistics Training My Links

√New W

Schedule Query

Run Control ID: DoubleDedArrears



Query Name:

TN_BA278_DOUBLE_DED_ARREARS

Search

*Description:

EE's with double deductions

Update Parameters

Prompt Name	Value
PAY_END_DT	2014-02-15

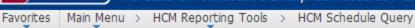




Instructions

Make a note of the "Process Instance" number and then click the "Report Manager" or "Process Monitor" (only State agencies) link at the top





My Page Resources Payroll HR Benefits T&L ELM Finance Procurement Logistics Training My Links

☑ New W

Process List Server List

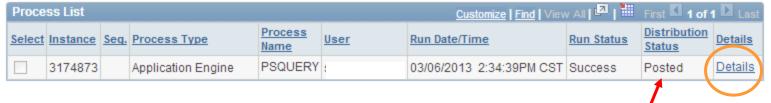
Go back to Schedule Query

Process List | Server List

R Save

"=" Notify





Instructions

The report may take a minute to run. Continue to click the Refresh button until the Distribution Status says "Posted". Click the "Details" link to view the report.

The process instance for the report will appear on the left.



Favorites Main Menu > HCM Reporting Tools > HCM Schedule Query

Resources

<u>Payroll</u>

HR Benefits T&L

ELM

Finance

Procurement

Logistics

Training

√ New W

My Links

Process Detail

Process

My Page

Instance: 3174873

Name: PSQUERY

Run Status: Success

Type: Application Engine

Description: Scheduled Query Program

Distribution Status: Posted

Run

Date/Time

Run Control ID: DoubleDedArrears

Location: Server

Server: PSUNX

Recurrence:

Update Process Details

Actions

Parameters

Transfer

View Locks

Run Anytime After: 03/06/2013 2:34:39PM CST

Request Created On: 03/06/2013 2:36:25PM CST

Began Process At: 03/06/2013 2:36:42PM CST

Ended Process At: 03/06/2013 2:36:58PM CST

Message Log

Batch Timings

View Log/Trace

Instructions

Click the "View Log/Trace" link

0K

Cancel



The State of Tennessee's Enterprise Resource Planning Solution

Favorites Main Menu > HCM Reporting Tools > HCM Schedule Query

My Page Resources Payroll HR Benefits T&L ELM Finance Procurement Logistics Training My Links

New Window

View Log/Trace

Report

Report ID: 2460466

Process Instance: 3978666

Message Log

Name: PSQUERY

Process Type:

Application Engine

Run Status: Success

EE's with double deductions

Distribution Details

Distribution Node: HRPRD Expiration Date: 04/18/2014

File List		
Name	File Size (bytes)	Datetime Created
AE PSQUERY 3978666.stdout	289	03/18/2014 4:50:41.433136PM CDT
TN BA278 DOUBLE DED ARREARS- 3978666.xls	20,480	03/18/2014 4:50:41.433136PM CDT

Distribute To

User

Distribution ID Type *Distribution ID

shera0904001

Instructions

Click the second link under "File List" ending in ".PDF" or ".XLS" to view the Query

The query will open in a separate window.

Return

TN_BA278_DOUBLE_DED_ARREARS

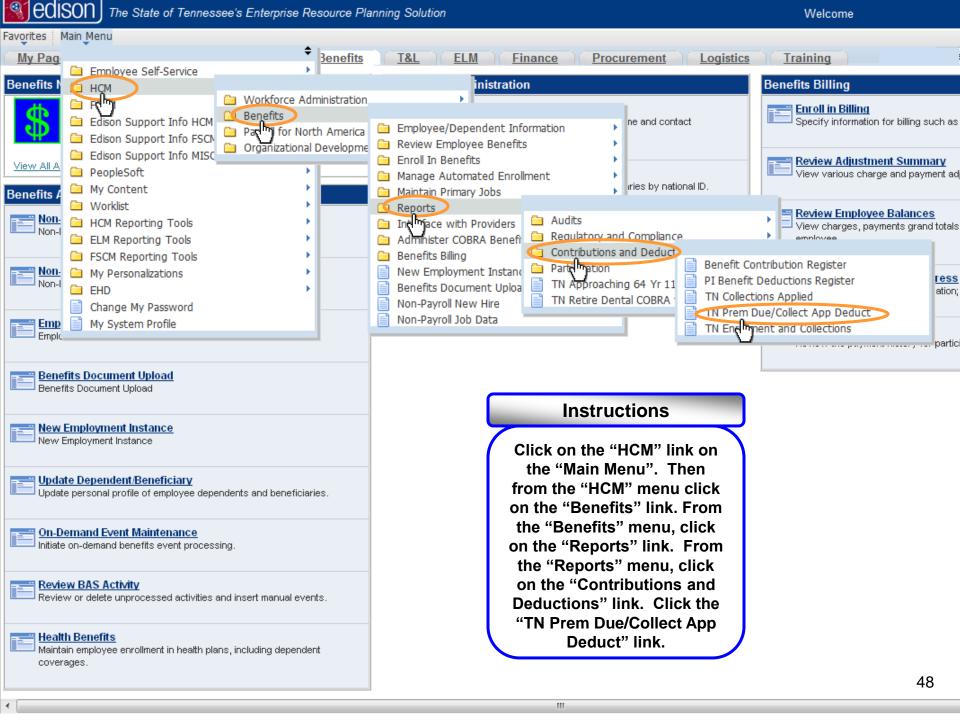
_					_												
Со	Pay Period End	ID	Dept ID	Plan T	Plan	Descr	Dedn Class	Curr Dedn	Curr Paybk	Last	First Name	Middle	Address 1	Address	City	State	Postal
TN	1/15/2014	004	3000055001	Dental	PPDN	Assurant	Before-Tax	19.84	9.92	Doe	Jane	Α	P.O. Box 1		Nashville	TN	37212-5615
TN			3000055001	Dental	PPDN	Assurant	Before-Tax	19.84	9.92	Smith	Diane	В	P.O. Box 2		Nashville	TN	37212-5615
TN	1/15/2014	004	3000055001	Dental	PPDN	Assurant	Before-Tax	19.84	9.92	Genesco	Tracy	С	P.O. Box 3		Nashville	TN	37212-5615
TN			3000055001	Dental	PPDN	Assurant	Before-Tax	48.34	24.17	Darby	Kevin	D	P.O. Box 4		Nashville	TN	37212-5615
TN			3000055001	Dental	PPDN	Assurant	Before-Tax	35.16	17.58	Faber	Richard	E	P.O. Box 5		Nashville	TN	37212-5615
TN	1/15/2014	004	3000055001	Dental	PPDN	Assurant	Before-Tax	48.34	24.17	Jett	Ashley	F	P.O. Box 6		Nashville	TN	37212-5615
TN			3000055001	Dental	PPDN	Assurant	Before-Tax	48.34	24.17	Castell	Lynn	G	P.O. Box 7		Nashville	TN	37212-5615
TN	1/15/2014	004	3000055001	Dental	PPDN	Assurant	Before-Tax	40.60	20.00	Sanford	William	Н	P.O. Box 8		Nashville	TN	37212-5615
TN	1/15/2014	004	3000055001	Dental	PPDN	Assurant	Before-Tax	29.47	19.55	Twitty	Carrie	I	P.O. Box 9		Nashville	TN	37212-5615
TN	1/15/2014	004	3000055001	Dental	PPDN	Assurant	Before-Tax	41.65	21.05	Lynn	Madeline	J	P.O. Box 10		Nashville	TN	37212-5615
TN	1/15/2014	004	3000055001	Dental	PPDN	Assurant	Before-Tax	35.16	17.58	Reese	John	K	P.O. Box 11		Nashville	TN	37212-5615
TN	1/15/2014	004	3000055001	Dental	PPDN	Assurant	Before-Tax	39.10	29.18	Worley	Patricia	L	P.O. Box 12		Nashville	TN	37212-5615
TN	1/15/2014	004	3000055001	Dental	PPDN	Assurant	Before-Tax	38.42	14.25	Ezzell	Fred	M	P.O. Box 13		Nashville	TN	37212-5615
TN	1/15/2014	004	3000055001	Dental	PPDN	Assurant	Before-Tax	30.57	6.40	Looney	Bonnie	N	P.O. Box 14		Nashville	TN	37212-5615
TN	1/15/2014	004	3000055001	Dental	PPDN	Assurant	Before-Tax	17.58	17.58	Hardin	CaryAnn	О	P.O. Box 15		Nashville	TN	37212-5615
TN			3000055001	Dental	PPDN	Assurant	Before-Tax	9.92	9.92	Pauley	Alicia	P	P.O. Box 16		Nashville	TN	37212-5615
TN			3000055001	Dental	PPDN	Assurant	Before-Tax	19.84	9.92	Arnold	Laura	Q	P.O. Box 17		Nashville	TN	37212-5615
TN	1/15/2014	004	3000055001	Dental	PPDN	Assurant	Before-Tax	9.92	9.92	Maiden	Shane	R	P.O. Box 17		Nashville	TN	37212-5615



Running the Premiums Due/ Collections Applied Report

This procedure allows you to run the Premiums Due/Collections
Applied report which shows you all the monthly
deductions/refunds for each employee of your agency





Favorites Main Menu > HCM > Benefits > TN Prem Due/Collect App Deduct Reports > Contributions and Deductions > My Page Resources ELM Training Benefits

TN Prem Due/Collect App Deduct

Enter any information you have and click Search. Leave fields blank for a list of all values.



Find an Existing Value | Add a New Value

Instructions

Click the "Add a New Value" tab if you have never run this report

Once you have created the Run Control ID, you can simply type the name of the Run Control ID on this screen and click "Search."



My Page

Resources

Benefits

ELM

Training

Training

TN Prem Due/Collect App Deduct



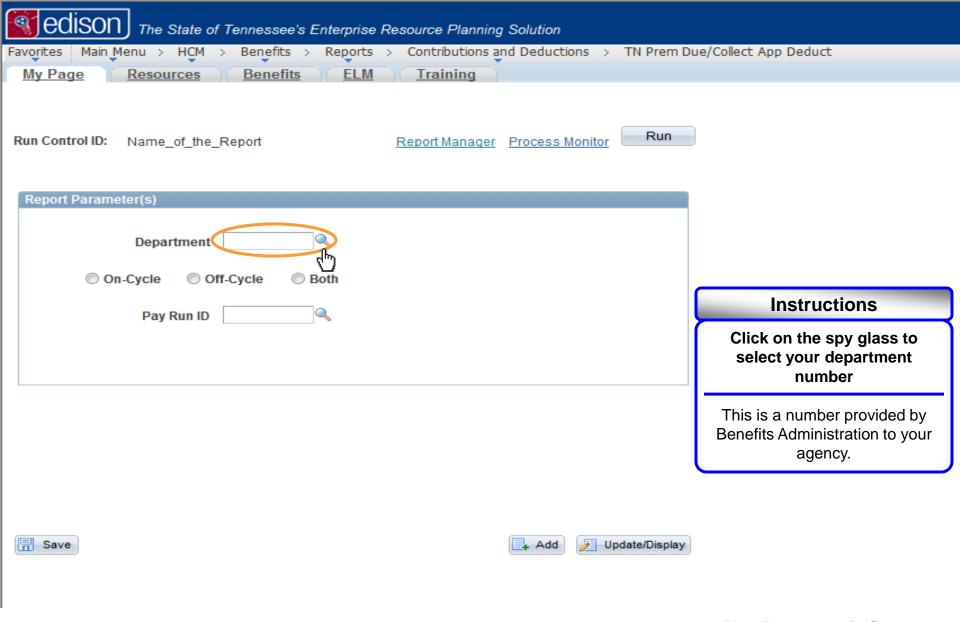
Find an Existing Value | Add a New Value

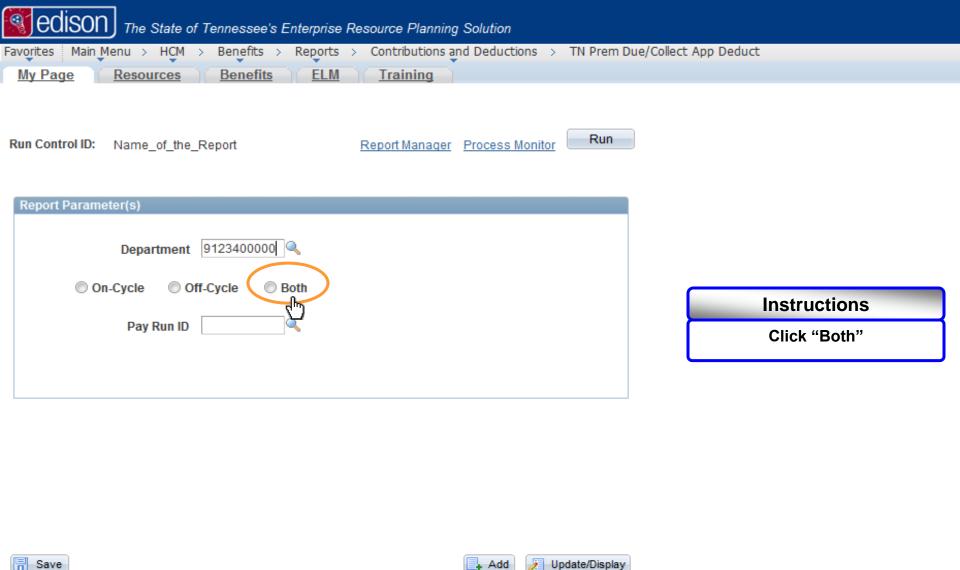
Instructions

Create a name for your report and type it in the Run Control ID field. You can name it anything you like, except you cannot have any spaces in the name of your report or you will receive an error later in the process.

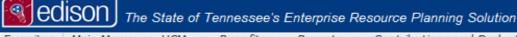
Click "Add"









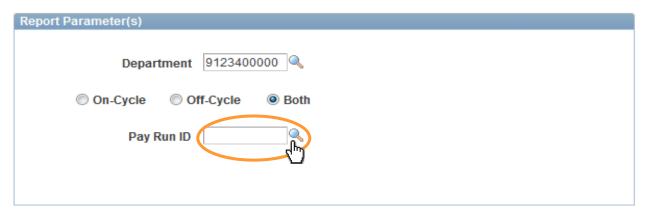




My Page Resources Benefits ELM **Training**

Name_of_the_Report Run Control ID:

Report Manager Process Monitor

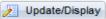


Instructions

Click the magnifying glass to the right of the Pay Run ID field to select the month you wish to see

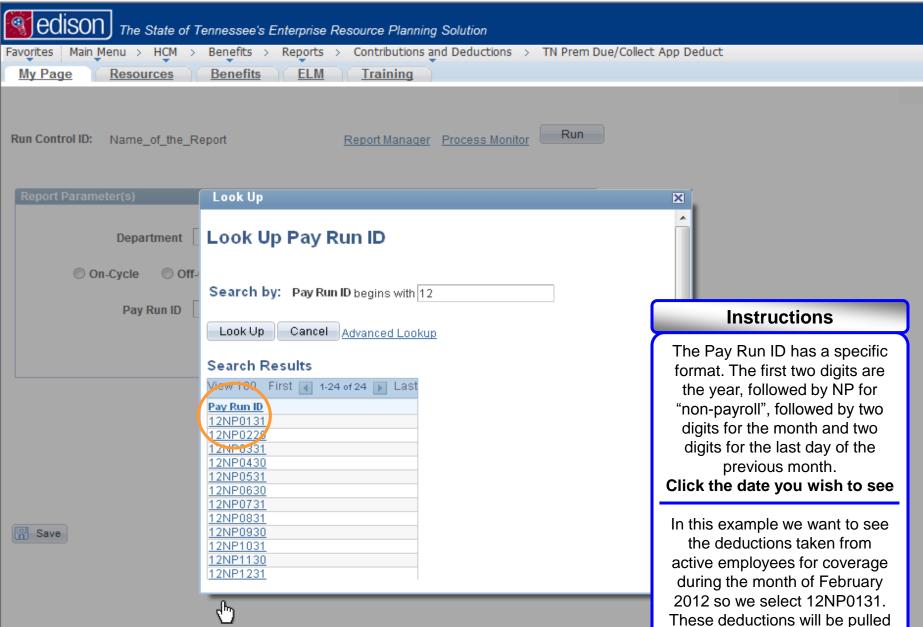




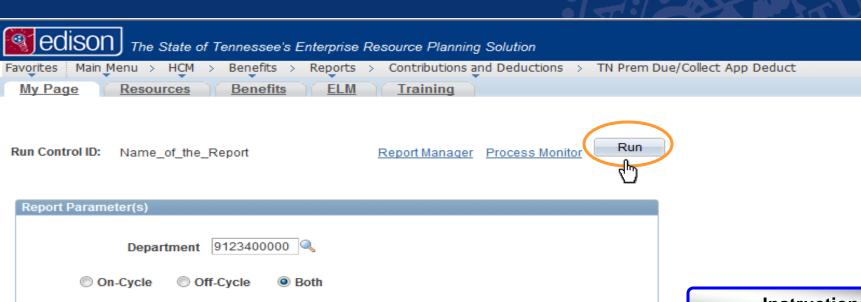


Run



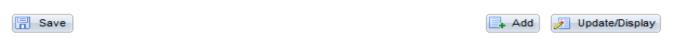


via ACH from the agency's account on 2/15/2012.



Instructions

Click "Run" at the top right

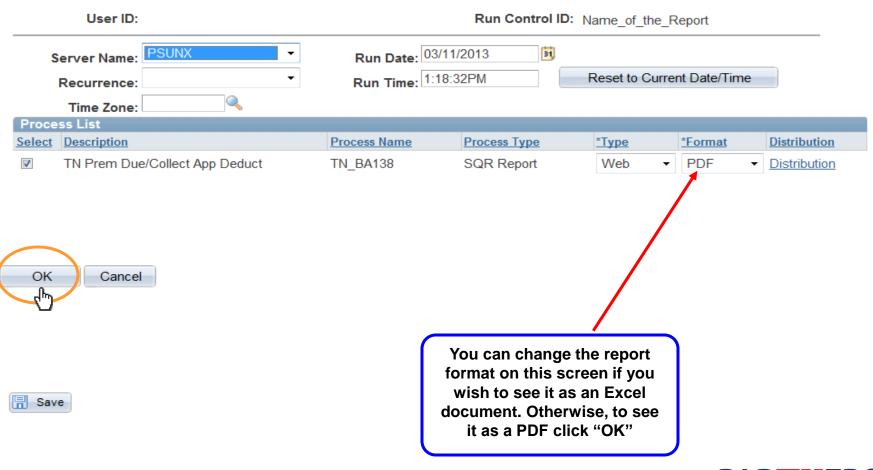


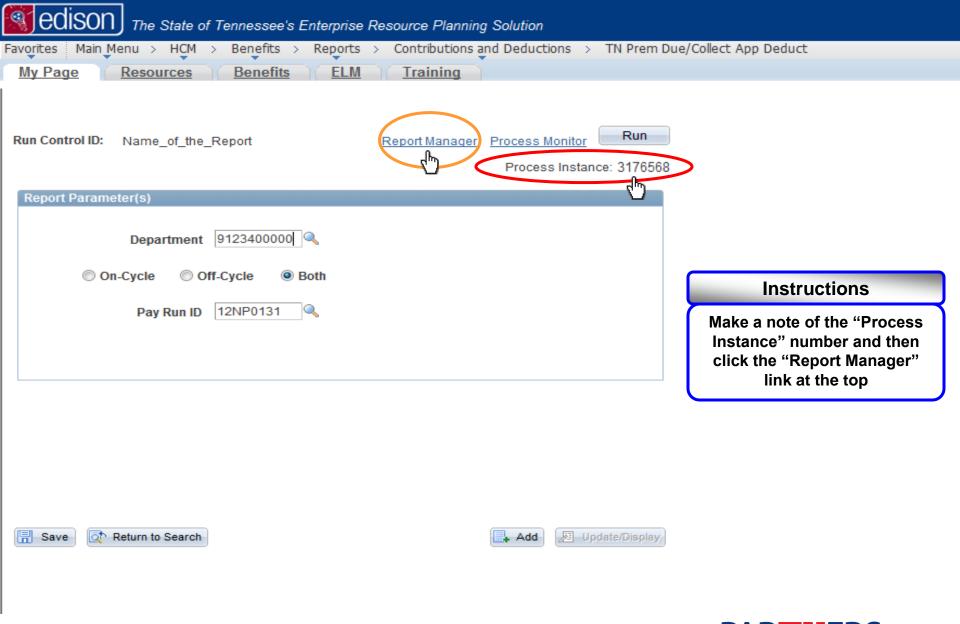
Pay Run ID

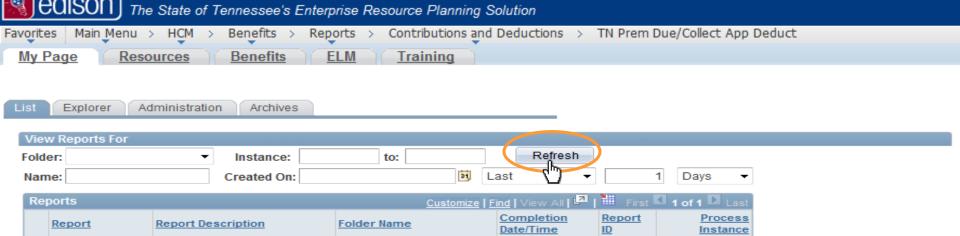
12NP0131



Process Scheduler Request







Go back to TN Prem Due/Collect App Deduct

☐ Save

Report

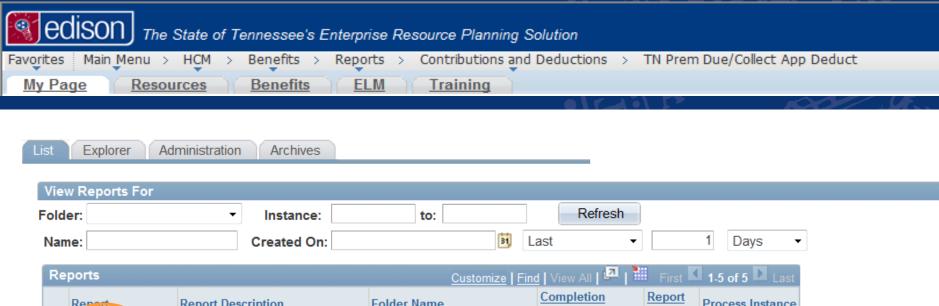
List | Explorer | Administration | Archives

Instructions

The report will run and when it is ready, it will be visible by clicking the "Refresh" button

The report generally only takes a minute or two to run.





Created On:		rteta						
		≥1	.ast	•		1 D	ays	•
	Cus	stomize Fin	d View All	2	First 4	1-5 of	5 D La	st
deport Description	Folder Name		Completion Date/Time			Process	s Instanc	<u>ce</u>
N PREM DUE/COLLECT APP	General		03/11/13 2	-12PM	1907468		317877	71
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,					Ins	truct	ions	
				The	e proces	ss inst	tance f	or the
/College Array Doglaret				E	dison us emiums	ses to Due	refer to Colle	o the
)	NI PREM DIJE/COLJ ECT APP	N PREM DUE/COLLECT APP General General	N PREM DUE/COLLECT APP General General	Peport Description N PREM DUE/COLLECT APP General General O3/11/13 2	PREM DUE/COLLECT APP General Completion Date/Time 03/11/13 2:12PM Cli The report Description 13 En "Pr	PREM DUE/COLLECT APP General O3/11/13 2:12PM 1907468 Click the The process report will a factor of the process of the proces	N PREM DUE/COLLECT APP General General O3/11/13 2-12PM 1907468 Click the "TN_I The process instreport will appear report will appear applied" report will appear Applied" report applied ap	Process Instance N PREM DUE/COLLECT APP DEDUCT General O3/11/13 2:12PM 1907468 317877 Instructions Click the "TN_BA138 The process instance of report will appear on the Edison uses to refer to "Premiums Due / Colle Applied" report.



List | Explorer | Administration | Archives



The State of Tennessee's Enterprise Resource Planning Solution

Benefits > Reports > Contributions and Deductions > TN Prem Due/Collect App Deduct Favorites Main Menu > HCM >

My Page

Resources

Benefits

ELM

Training

Report

Report ID: 1907468 Process Instance: 3178771 Message Log

Name: **TN BA138** Process Type: SQR Report

Run Status: Success

TN Prem Due/Collect App Deduct

Distribution Details

Distribution Node: hrtst

Expiration Date:

04/11/2013

File List		
<u>Name</u>	File Size (bytes)	<u>Datetime Created</u>
SQR_TN_BA138_3178771.log	1,683	03/11/2013 2:12:50.366223PM CDT
tn_ba138_3178771.PDF	10,849	03/11/2013 2:12:50.366223PM CDT
tn barsa irorri.out	984	03/11/2013 2:12:50.366223PM CDT

Distribute To Distribution ID Type

User

*Distribution ID

Instructions

Click the second link under "File List" ending in ".PDF" to view the report

> The report will open in a separate window.

State of Tennessee Premiums Due ReDort for February 2012 Coverage

Last 4	of Emplid	Name	Plan Type	Benefit Plan	Benefit Plan Description	Coverage Level	Coverage Level Description	Employer Amount	Employee Amount	Total Employee Amount Count
_ XXXX	00	XXXX	Medical	PPOV1E	Standard PPO BCBS East	A	Single	0.00	663.85	663.85
_ XXXX	00	XXXX	Vision	VISEXP	Vision Expanded	A	Single	0.00	5.73	5.73
 XXXX 	00	XXXX	Medical	PPOV1E	Standard PPO BCBS East	A	Single	0.00	663.85	663.85
- XXXX	00	XXXX	Medical	PPOV1E	Standard PPO BCBS East	A	Single	0.00	663.85	663.85
- XXXX	00	XXXX	Dental	PDON	Delta Preferred	A	Single	0.00	20.46	20.46
- XXXX	00	XXXX	Vision	VISEXP	Vision Expanded	A	Single	0.00	5.73	5.73
- XXXX	00	XXXX	Medical	PPPV1E	Partnership PPO BCBS East	A	Single	0.00	638.85	638.85
- XXXX	00	XXXX	Dental	PDON	Delta Preferred	A	Single	0.00	20.46	20.46
- XXXX	00	XXXX	Vision	VISEXP	Vision Expanded	A	Single	0.00	5.73	5.73
- XXXX	00	XXXX	Medical	PPPV1E	Partnership PPO BCBS East	A	Single	0.00	638.85	638.85
- XXXX	00	XXXX	Dental	PDON	Delta Preferred	A	Single	0.00	20.46	20.46
- XXXX	00	XXXX	Vision	VISEXP	Vision Expanded	A	Single	0.00	5.73	5.73
	Position To	otals:						0.00	15,130.53	5,130.53 24

Notes

Department:

Position Number:

If you run the report for a date in the past it will be titled "Collections Applied" at the top. In this case, it was run for a future date so it is titled "Premiums Due." The Premiums Due report is an estimate whereas the Collections Applied report shows what BA will actually pull from your agency. The changeover date is usually one of the first few working days of the month and is listed on the calendar on the ABC website: http://www.tn.gov/finance/ins/abc.html

Instructions

The report shows the individual deductions for each employee. The total amount that will be charged to your agency is on the last page. Any refund will show as a minus sign before the amount.





Benefits

Edison News Alerts



W-2 Forms

W-2s have been mailed! Please click the link for more information.



[IMPORTANT] Changes to 401K & 457 Effective February 1, 2013

401(k) & 457 Deferred Compensation plan changes can no longer be made through Edison

Business Solutions Delivery training courses

Business Solutions Delivery classes are now available for enrollment in Edison ELMI Please click the link for more Information.

Message from Edison Management

- Edison Travel Tips!
- Important Information about the Travel Module
- Edison Security Update More...

View All Articles and Sections

Edison Maintenance Alerts



FleetFocus Upgrade - PLANNED SYSTEM OUTAGE

Please be advised: Effective Friday, February 15th at 5 pm (central time), the FleetFocus system will be unavailable in order to perform a planned system upgrade. Click here for more information.

My Compensation History



Update Dependent/Beneficiary

Update personal profile of employee dependents and beneficiaries.



My Reports

Report Folder TN BA138 General.

Report Manager

Instructions

An alternative way to view the report is to click on the "My Page" tab at the top left. This takes you to the page you see when you first login to Edison.

The reports you have run will appear in the "My Reports" section at the top right. Just click the link to "TN BA138" to view the report.





Benefits > Reports > Contributions and Deductions > TN Prem Due/Collect App Deduct Favorites Main_Menu > HCM >

My Page

Benefits Resources

ELM

Training

Report

Report ID: Process Instance: 1907468 3178771 Message Log

Name: TN_BA138 Process Type: SQR Report

Success Run Status:

TN Prem Due/Collect App Deduct

Distribution Details

Distribution Node: hrtst 04/11/2013

Expiration Date:

File List		
<u>Name</u>	File Size (bytes)	Datetime Created
SQR TN BA138 3178771.log	1,683	03/11/2013 2:12:50.366223PM CDT
tn_ba138_3178771.PDF	10,849	03/11/2013 2:12:50.366223PM CDT
tn ba138 3 5771.out	984	03/11/2013 2:12:50.366223PM CDT

Distribute To	
Distribution ID Type	*Distribution ID

User

Instructions

Click the second link under "File List" ending in ".PDF" to view the report

> The report will open in a separate window.



External Agency Calendar

- Collections Applied Report shows the amount to be pulled from agency bank account (ACH) on 15th of current month
- Premiums Due Report shows an estimated amount to be pulled from agency bank account (ACH) on 15th of the **next** month



External Agency Calendar

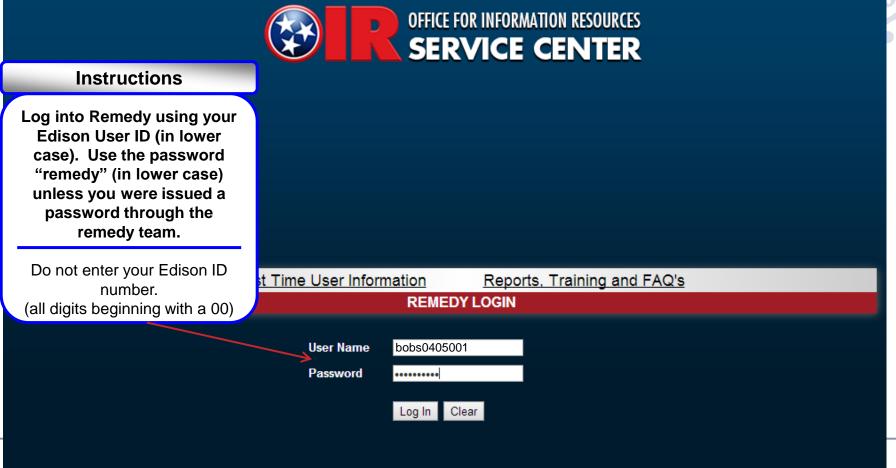
2013			JANUARY			2013
Sunday Dec 30	Monday Dec 31	Tuesday 1 <u>HOLIDAY</u> New Year's Day (Observed)	Wednesday 2 No Changes in "Job Data" in Edison	Thursday 3 LE/LG/TBR Collections Applied report can be run for January coverage	Friday 4	Saturday 5
6	7	8	9	10	11 LE/LG/TBR Premiums Due report can be run for February coverage	12
13	14	Noon cutoff for enrollment paperwork with February effective dates - Central State agencies	16	17	18	19
20	21 LE/LG/TBR - Updated Premiums Due Report can be run for February	22	23	74 Noon cutoff for enrollment paperwork with February effective dates - LE/LG/UT/TBR agencies	25	26
27	28 LE/LG/TBR - Updated Premiums Due Report can be run for February	29	30	31	Feb 01	

Remedy

- Benefits Administration uses remedy to track all of our phone calls and emails we receive.
- When BA receives a call or an email, a ticket/incident will need to be created.
 - If the analyst can resolve the issue, the incident will need to be listed as resolved in remedy.
 - If the issue can not be resolved while the analyst is on the phone, the
 incident will be sent to the BA service desk to be issued to the
 appropriate department that can answer the question or resolve the
 issue.
- ❖ BA strives to resolve the issue within 36 hours or less.
- Some examples of issues: billing questions, enrollment delays, eligibility questions, and/or general questions.

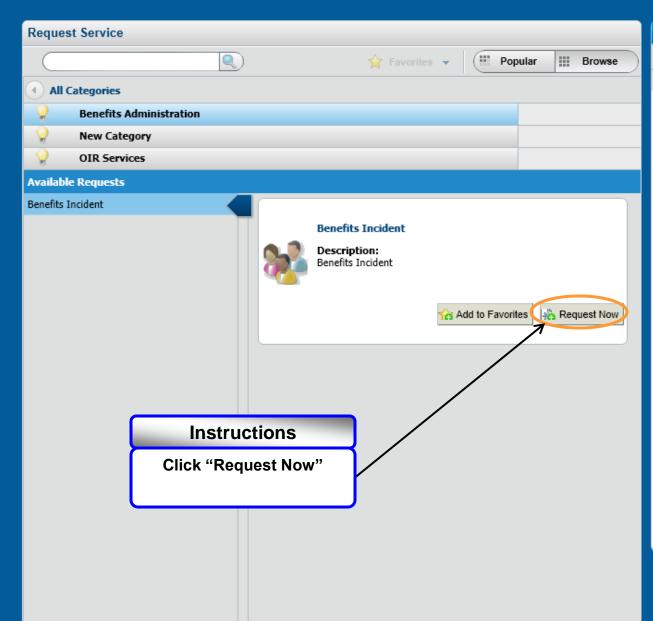
Remedy – ABC Web Page

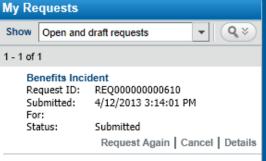
Remedy web link: http://myremedy.tn.gov



BMC Service Request Management

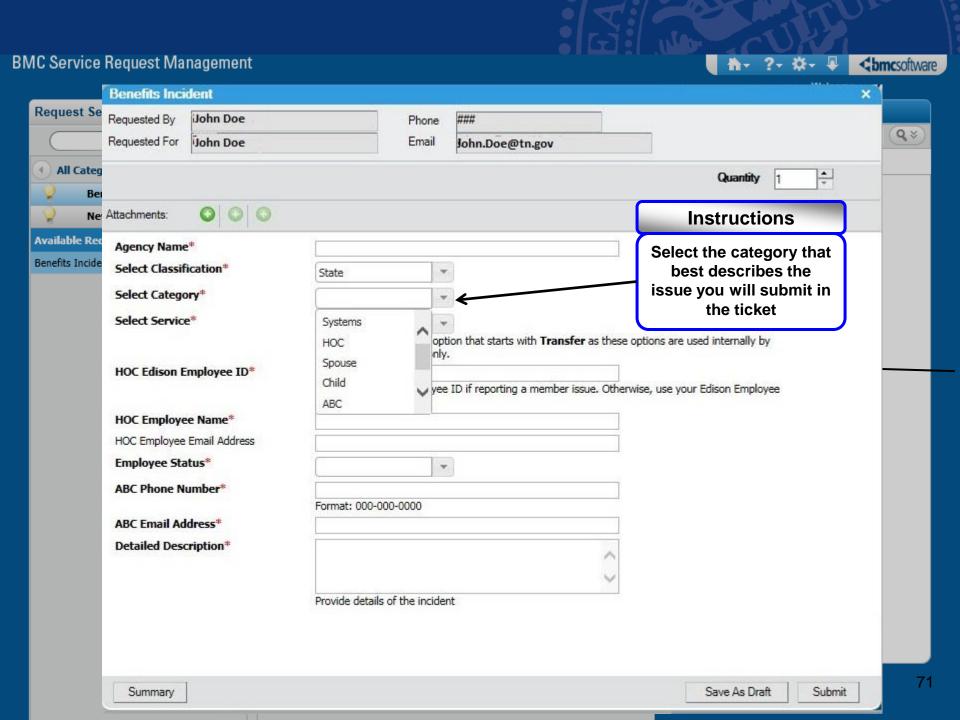


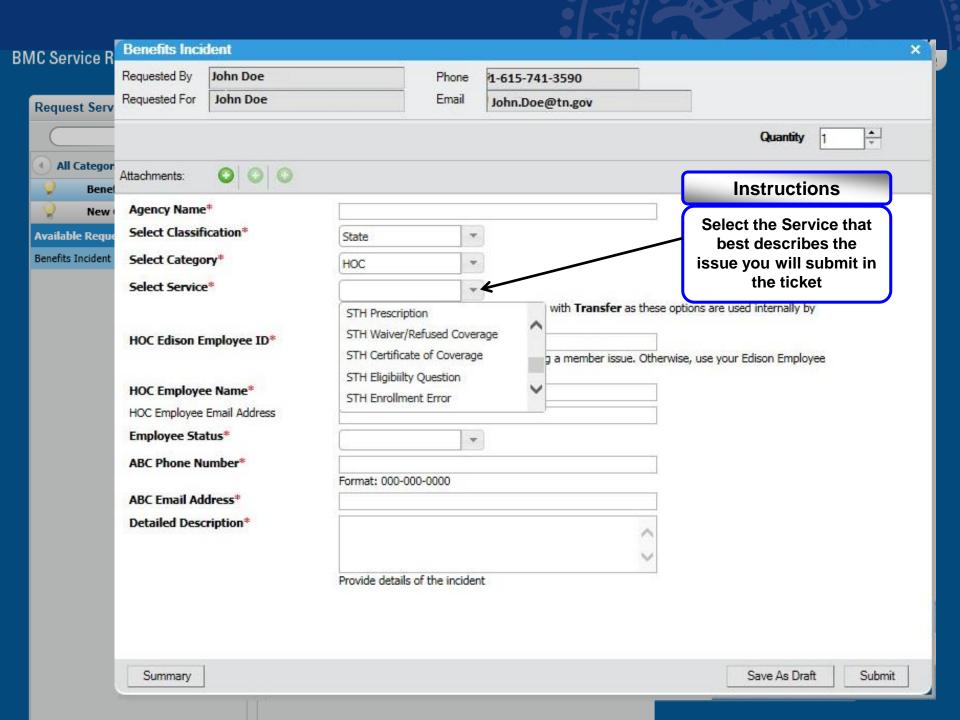


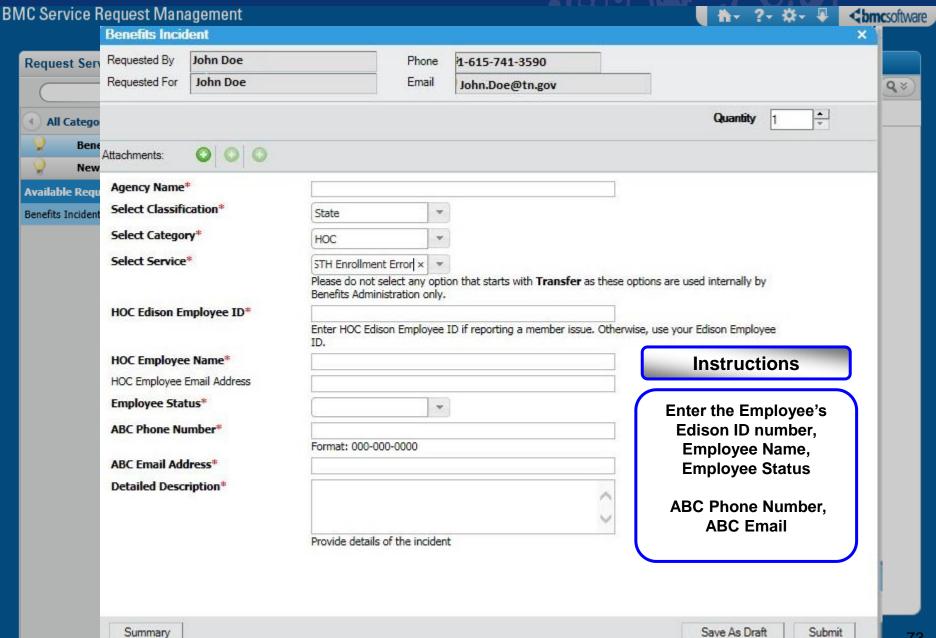


BMC Service Request Management ħ- ?- ☆- ₽ **

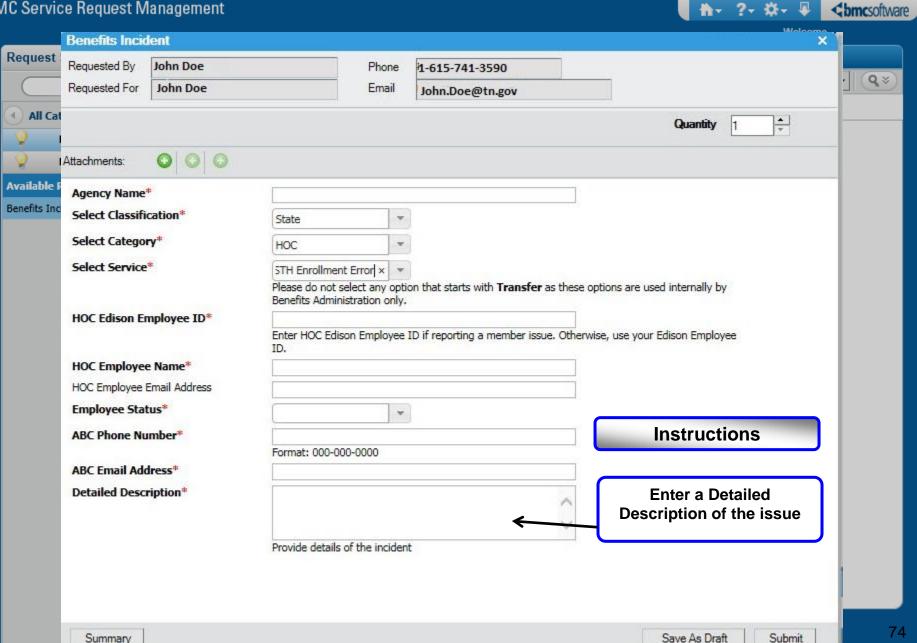
 √bmc**software Welcome, Rikki Anderson Request Service Search REQ My Requests + Q × Show Open and draft requests (III Popular My Profile III Browse Benefits Incident Requested By Phone 1-615-741-3590 John Doe John Doe Requested For Email John.Doe@tn.gov Available | Benefits Inci Quantity Attachments: Instructions Agency Name* Select the correct Select Classification* classification based Select Category* State on your agency Local Education Select Service* Local Government option that starts with Transfer as these options are used internally by UT/TBR HOC Edison Employee ID* RET LE Enter noc curson employee ID if reporting a member issue. Otherwise, use your Edison Employee ID. **HOC Employee Name*** HOC Employee Email Address Employee Status* ABC Phone Number* Format: 000-000-0000 ABC Email Address* Detailed Description* Provide details of the incident Summary Save As Draft Submit





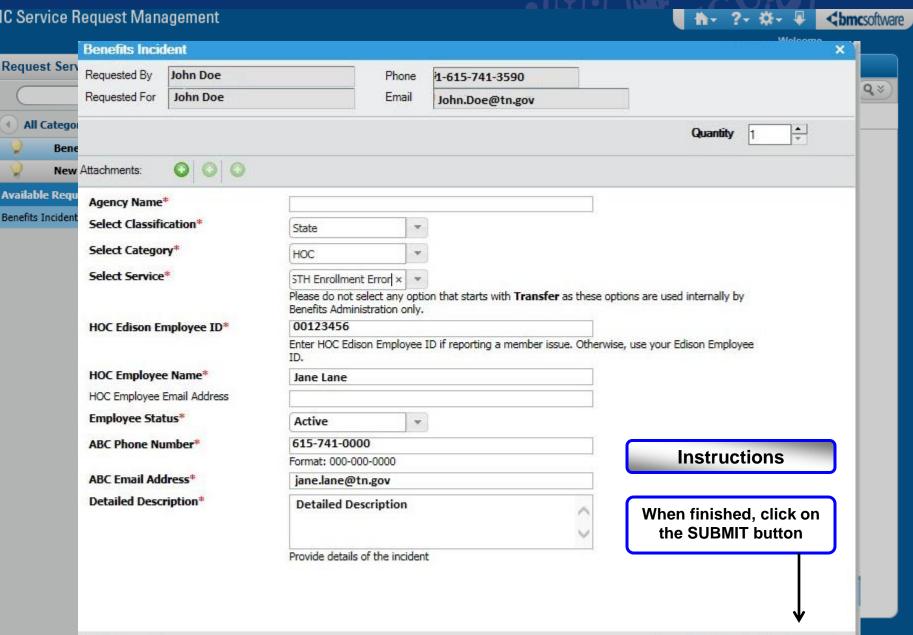


BMC Service Request Management



BMC Service Request Management

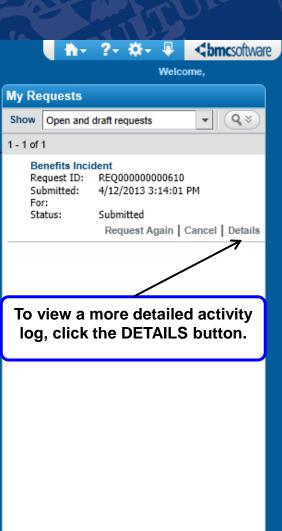
Summary

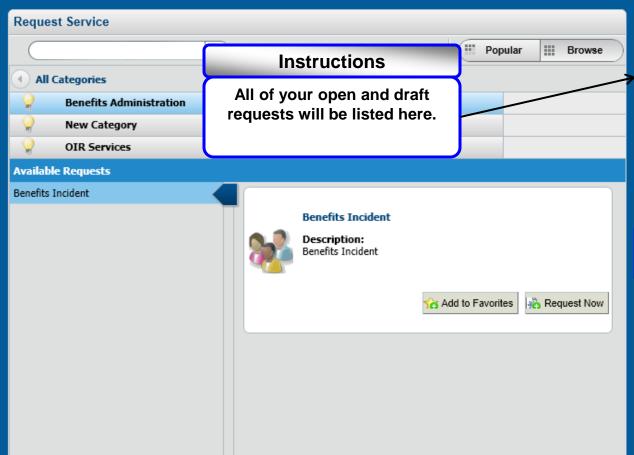


Submit

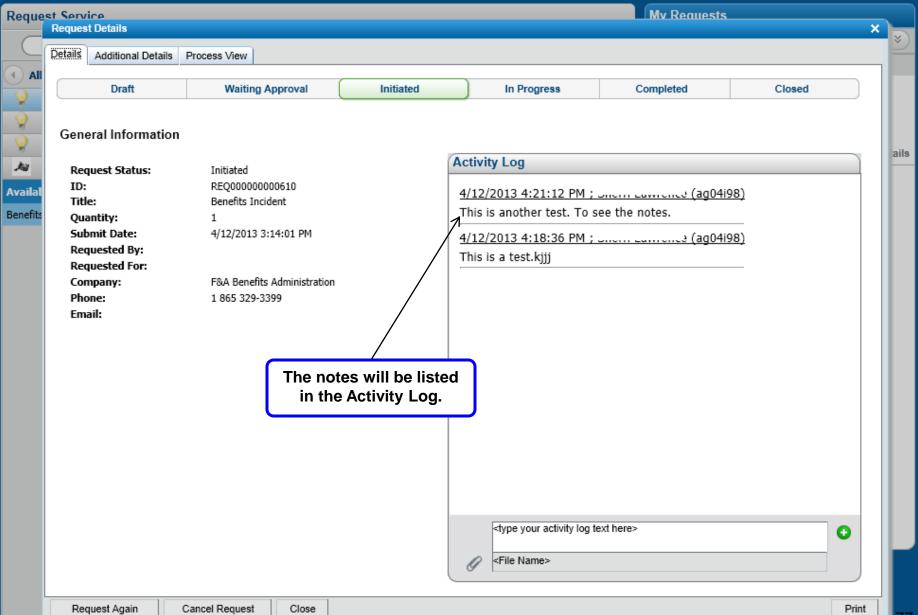
Save As Draft

BMC Service Request Management









Hiring a New Employee Who Does Not Have an Existing Edison Employee ID

If a new employee has never been employed by an agency who participates in the State Plan, then they should not have an existing Edison employee ID.



Main Menu Favorites

My Page

Benefits

My Links Select One:

Benefits News Alert-



[IMPORTANT] Changes to 401K & 457 Effective February 1, 2013

401(k) & 457 Deferred Compensation plan changes can no longer be made through Edison.

View All Articles and Sections

Workforce Administration



Modify a Person

Modify a person's basic information, such as name and contact information.



Search by National ID

Search for parsonnel or dependents or beneficiarie national ID.

Benefits Administration



Non-Payroll New Hire

Non-Payroll New Hire



Non-Payroll Job Data

Non-Payroll Job Data



Employee Profile Page

Employee Profile Page



Benefits Document Upload

Benefits Document Upload



Update Dependent/Beneficiary

Update personal profile of employee dependents and beneficiaries.



Health Benefits

Maintain employee enrollment in health plans, including dependent coverages.

Instructions

To begin the process of adding a new hire to Edison, click on the "Search by National ID" link from the main "Benefits" tab

This first step is important as it allows you to find out whether or not the employee has an existing employee ID in Edison.

Benefits Billing



Enroll in Billing

Specify information for billing such as plan type and calculation factors



Review Adjustment Summary

View various charge and payment adjustments.



Review Employee Balances

View charges, payments grand totals associated with an individual employee.



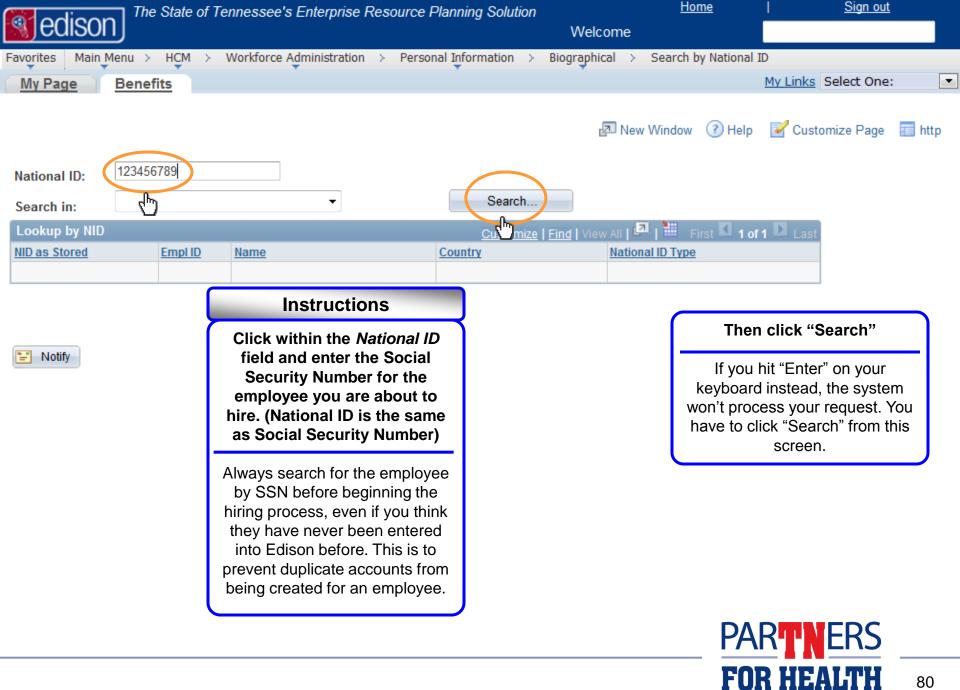
Request Hold/Alternate Address

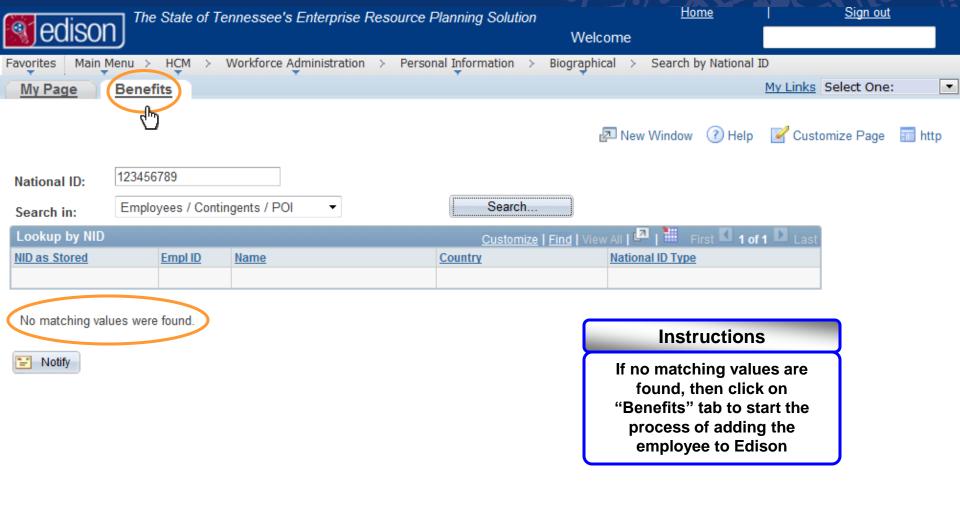
Identify alternate address information; place a hold on the bill or statement.



Review Payment/Details

Review the payment history for participants.







Benefits Billing

Sign out

Favorites

Main Menu

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Benefits News Alerts



[IMPORTANT] Changes to 401K & 457 Effective February 1, 2013

401(k) & 457 Deferred Compensation plan changes can no longer be made through Edison.

View All Articles and Sections

Workforce Administration



Modify a Person

Modify a person's basic information, such as name and contact information.

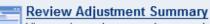


Search by National ID

Search for personnel or dependents or beneficiaries by national ID.

Instructions

Click "Non-Payroll New Hire"



and calculation factors.

Enroll in Billing

View various charge and payment adjustments.

Specify information for billing such as plan type



Review Employee Balances

View charges, payments grand totals associated with an individual employee.



Request Hold/Alternate Address

Identify alternate address information; place a hold on the bill or statement.



Review Payment/Details

Review the payment history for participants.

Benefits Administration



Non-Payroll Job Data

Non-Payroll Job Data



Employee Profile Page

Benefits Document Upload

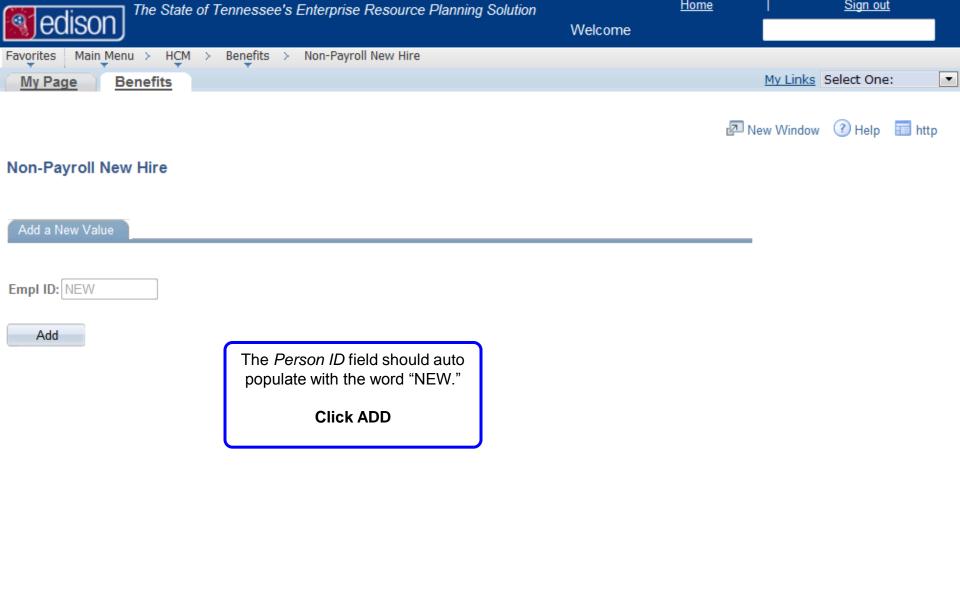
Benefits Document Upload

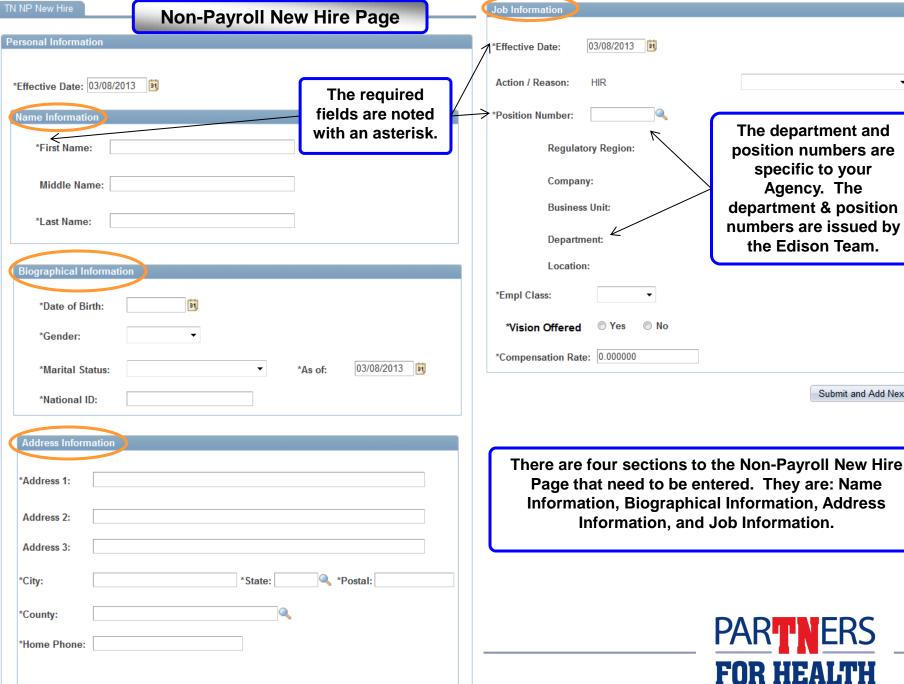
Update Dependent/Beneficiary

Update personal profile of employee dependents and beneficiaries.

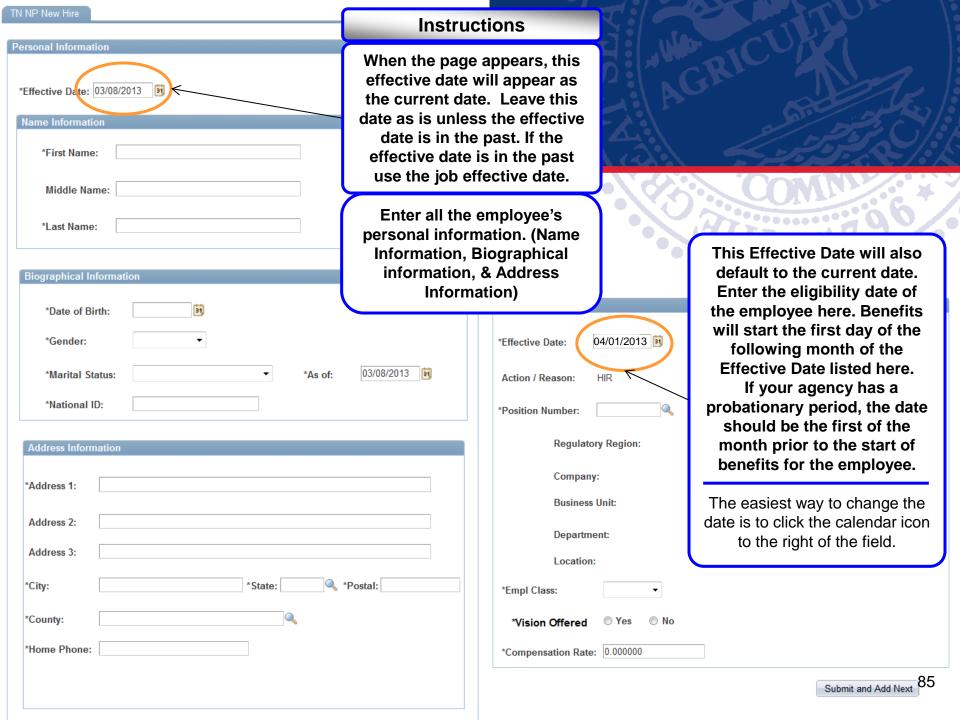
Health Benefits

Maintain employee enrollment in health plans, including dependent coverages.





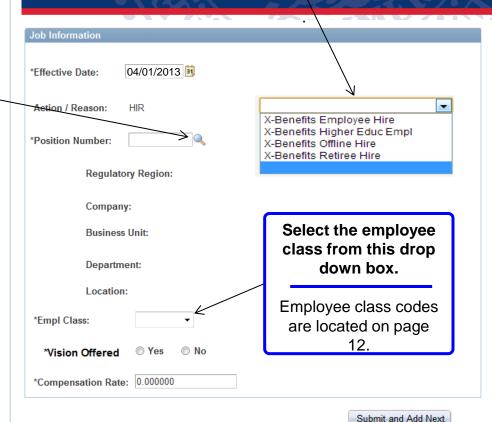
Submit and Add Next PARTNERS.



Personal Information *Effective Date: 03/08/2013 Name Information *First Name: Click on the spy glass Middle Name: to retrieve the correct **Position Number.** *Last Name: The Region, Company, Business Unit, Biographical Information Department, and Location will automatically 31 *Date of Birth: populate. *Gender: 03/08/2013 *Marital Status: *As of: *National ID: Address Information *Address 1: Address 2: Address 3: *State: *Postal: *City: *County: *Home Phone:

Instructions

Select
"X-Benefits Employee Hire" in
the *Reason* field under Job
Information



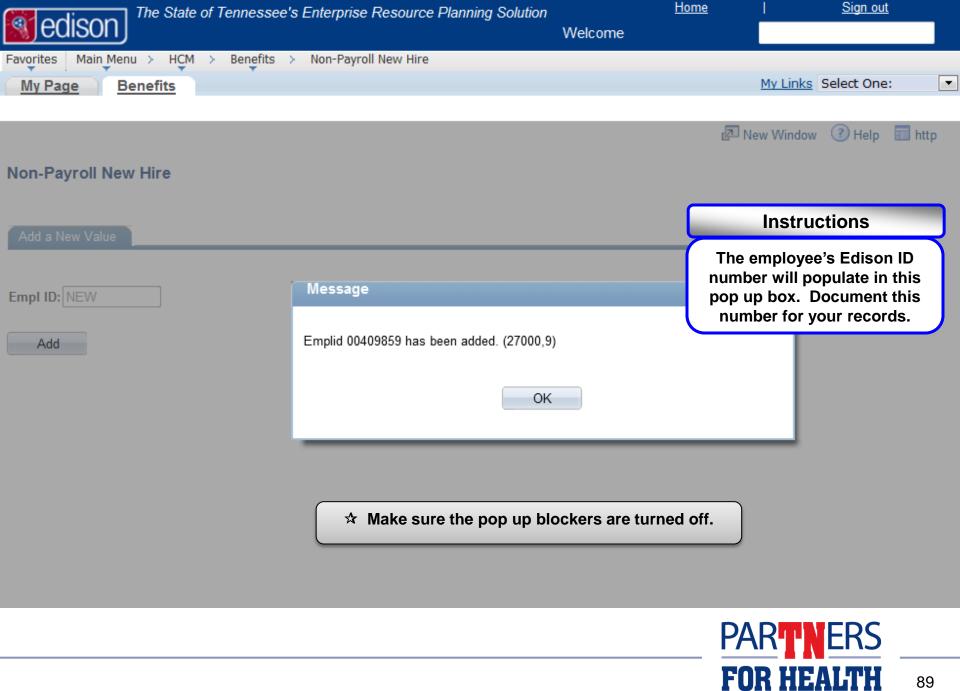


Employee Class Codes

Local Education			
Employee Type	With Dental	Without Dental	
Teachers	TEA	TEN	
Support Staff	TEO	TON	
Local Government			
Employee Type	With Dental	Without Dental	
	2.1.		
Premium LVL 1	GA1	ND1	
Premium LVL 1 Premium LVL 2	GA1 GA2	ND1 ND2	

- ☆ University of Tennessee will always select UTN
- ☆ All other Higher Educations will select TBR





Hiring a New Employee Who Has An Existing Edison Employee ID

If an employee has worked for another agency participating in the State Plan, then he or she may have an existing Edison Employee ID.



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Benefits News Aler



[IMPORTANT] Changes to 401K & 457 Effective February 1, 2013

401(k) & 457 Deferred Compensation plan changes can no longer be made through Edison.

View All Articles and Sections

Workforce Administration



Modify a Person

Modify a person's basic information, such as name and contact information



Search by National ID

Search for personnel or dependents or benenciari (Impy manonal ID.

Benefits Administration



Non-Payroll New Hire

Non-Payroll New Hire



Non-Payroll Job Data

Non-Payroll Job Data



Employee Profile Page

Employee Profile Page



Benefits Document Upload

Benefits Document Upload



Update Dependent/Beneficiary

Update personal profile of employee dependents and beneficiaries.



Health Benefits

Maintain employee enrollment in health plans, including dependent coverages.

Instructions

To begin the process of adding a new hire to Edison, click on the "Search by National ID" link from the main "Benefits" tab

This first step is important as it allows you to find out whether or not the employee has an existing record in Edison.

Benefits Billing



Enroll in Billing

Specify information for billing such as plan type and calculation factors.



Review Adjustment Summary

View various charge and payment adjustments.



Review Employee Balances

View charges, payments grand totals associated with an individual employee.



Request Hold/Alternate Address

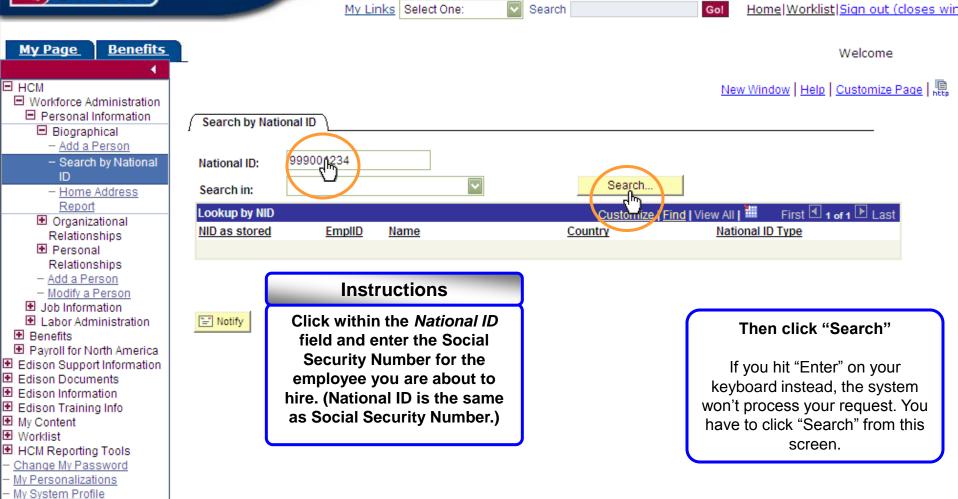
Identify alternate address information; place a hold on the bill or statement.



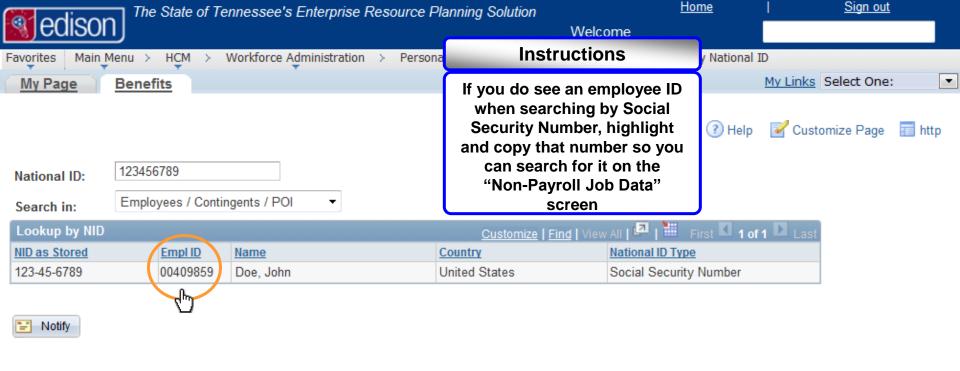
Review Payment/Details

Review the payment history for participants.









Due to security restrictions in Edison, if the employee has worked for another agency before, you will not be able to see his or her prior records in the system. An enrollment form will need to be submitted to Benefits Administration. BA will need to enter the employee information. Please make sure to include the employee ID on the enrollment form.

Rehiring an Employee

This procedure allows you to rehire a former employee of your agency.

☆ This applies to all entities with data entry access (Not State)







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[IMPORTANT] Changes to 401K & 457 Effective February 1, 2013

401(k) & 457 Deferred Compensation plan changes can no longer be made through Edison.

View All Articles and Sections

Benefits Administration



Non-Payroll New Hire

Non-Payroll New Hire



Non-Payroll Job Data



Employee Profile Page

Employee Profile Page



Benefits Document Upload

Benefits Document Upload



Update Dependent/Beneficiary

Update personal profile of employee dependents and beneficiaries.



Health Benefits

Maintain employee enrollment in health plans, including dependent coverages.

Workforce Administration



Modify a Person

Modify a person's basic information, such as name and contact information.



Search by National ID

Search for personnel or dependents or beneficiaries by national ID.

Instructions

Retrieve the Edison employee ID of the employee you wish to rehire and then click on the "Non-Payroll Job Data" link from the main "Benefits" tab

Benefits Billing



Enroll in Billing

Specify information for billing such as plan type and calculation factors.



Review Adjustment Summary

View various charge and payment adjustments.



Review Employee Balances

View charges, payments grand totals associated with an individual employee.



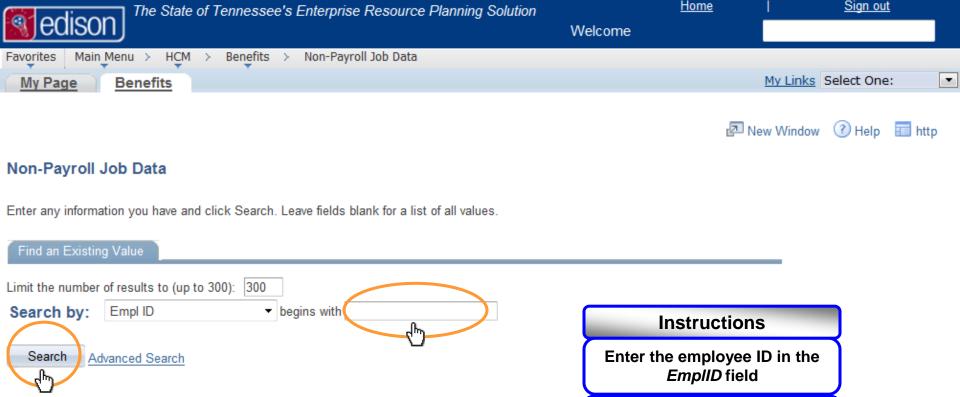
Request Hold/Alternate Address

Identify alternate address information; place a hold on the bill or statement.



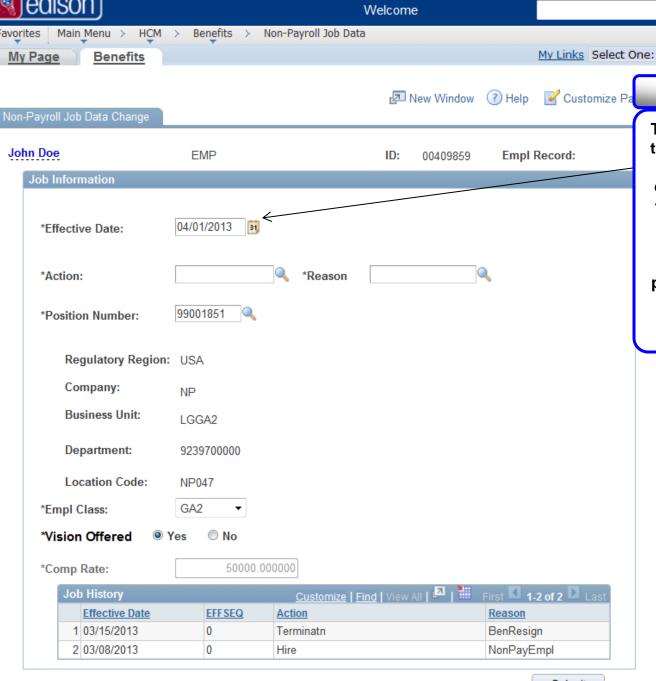
Review Payment/Details

Review the payment history for participants.





Then click "Search"



The State of Tennessee's Enterprise Resource Planning Solution

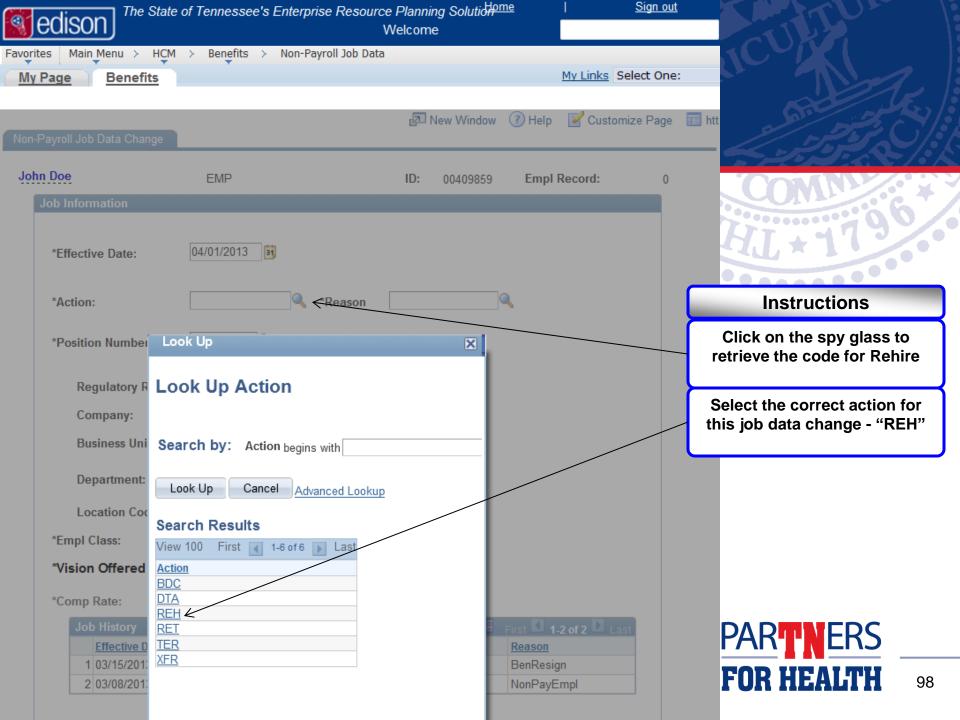


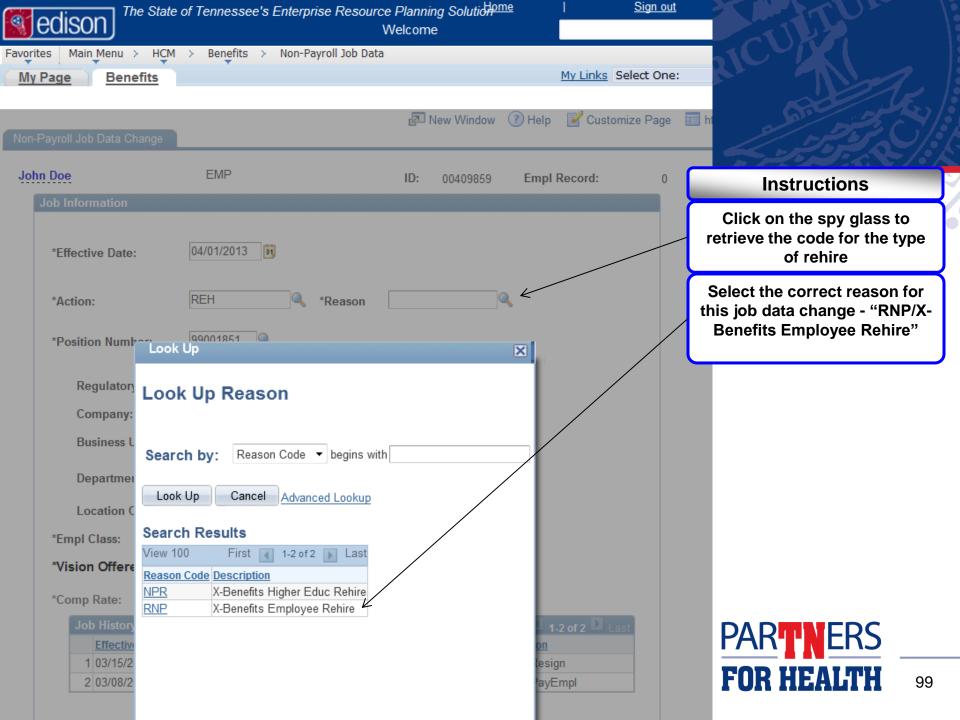
Sign out

The effective date will default to the current date. Enter the eligibility date of the employee. Benefits will start the first day of the following month of the Effective Date listed here.

If your agency has a probationary period, the date should be the first of the month prior to the start of benefits for the employee.



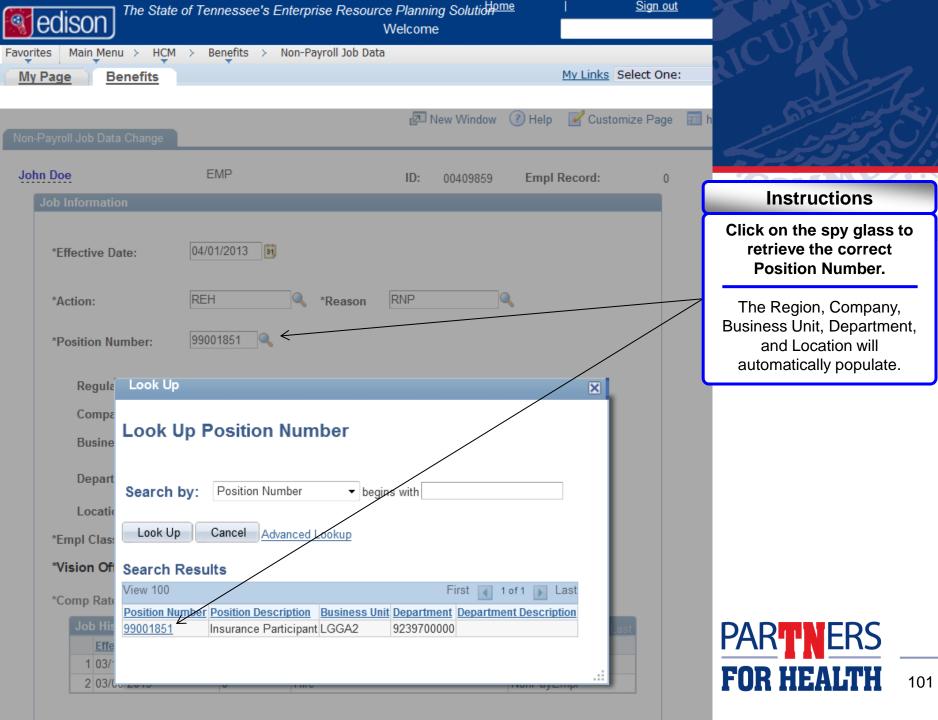


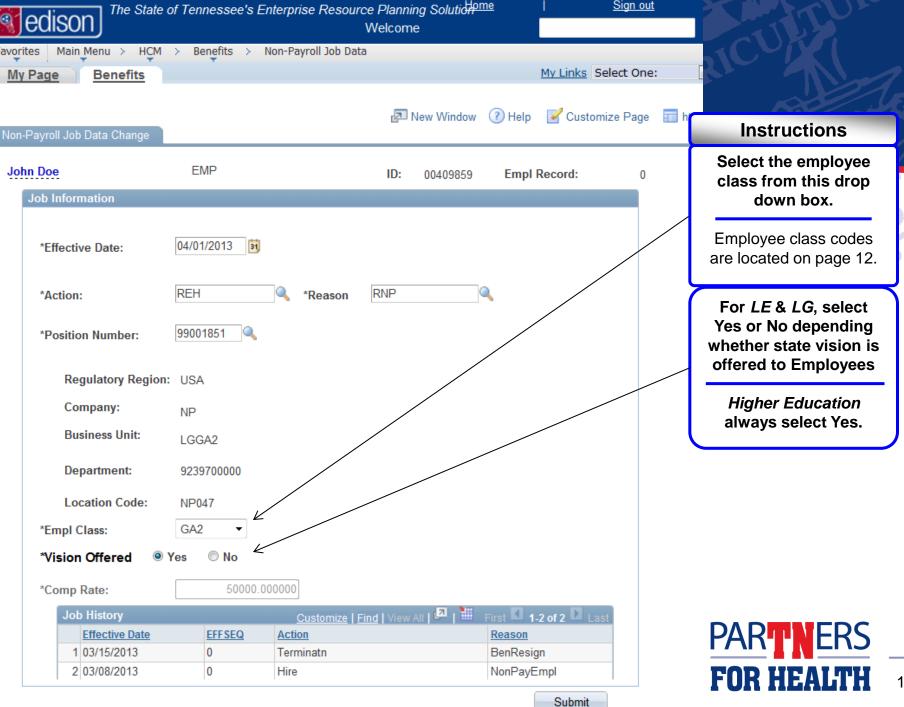


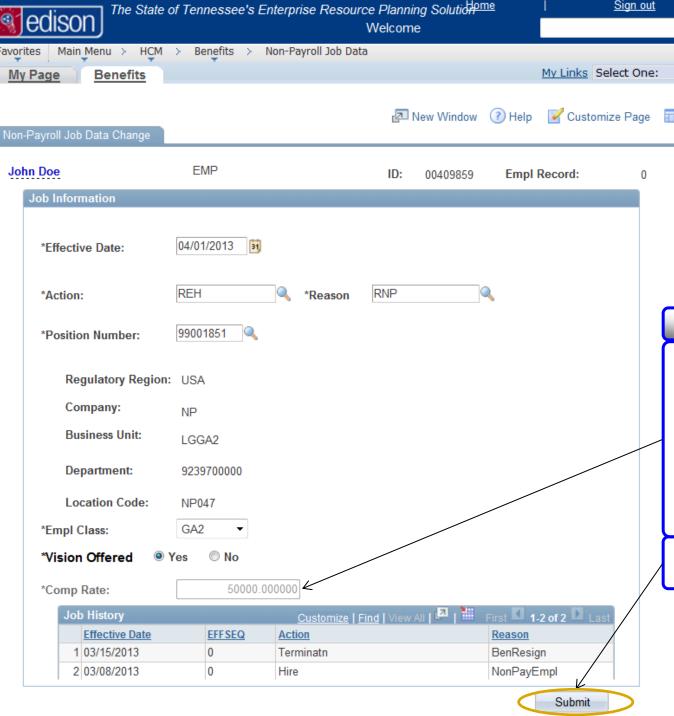
Non-Payroll Job Data Action & Reason

Action	Reason
DTA – Data Change	NPD – X-Benefits Emp Data Change
REH – Rehire	NPR – X-Benefits Higher Educ Rehire
	RNP – X-Benefits Employee Rehire
RET – Retirement	XRT – X-Benefits Employee Retirement
TER – Termination	XDE – X-Benefits Employee Death
	XIT – X-Benefits Emp Involunt Term
	XMC – X-Benefits Gross Misconduct
	XRS – X-Benefits Emp Resignation
XFR – Transfer	XNP – X-Benefits Employee Transfer









Instructions

Compensation rate defaults to \$50,000 for *LE* & *LG*.

For Higher Education, the life insurance coverage and premium rate is determined by this information. Enter the correct annual compensation rate.

When finished, click on the SUBMIT button.





Terminating an Employee

This procedure allows you to terminate an employee in Edison for any reason including resignation, involuntary termination, and retirement.

☆ This applies to all entities with data entry access (Not State)





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[IMPORTANT] Changes to 401K & 457 Effective February 1, 2013

401(k) & 457 Deferred Compensation plan changes can no longer be made through Edison.

View All Articles and Sections

Benefits Administration

Non-Payroll New Hire

Non-Payroll Job Data

Employee Profile Page

Benefits Document Upload

Benefits Document Upload

Employee Profile Page

Non-Payroll New Hire

Workforce Administration



Modify a Person

Modify a person's basic information, such as name and contact information.



Search by National ID

Search for personnel or dependents or beneficiaries by national ID.

Instructions

Retrieve the Edison employee ID of the employee you wish to rehire and then click on the "Non-Payroll Job Data" link from the main "Benefits" tab

Benefits Billing



Enroll in Billing

Specify information for billing such as plan type and calculation factors.



Review Adjustment Summary

I View various charge and payment adjustments.



Review Employee Balances

View charges, payments grand totals associated with an individual employee.



Request Hold/Alternate Address

Identify alternate address information; place a hold on the bill or statement.



Review Payment/Details

Review the payment history for participants.



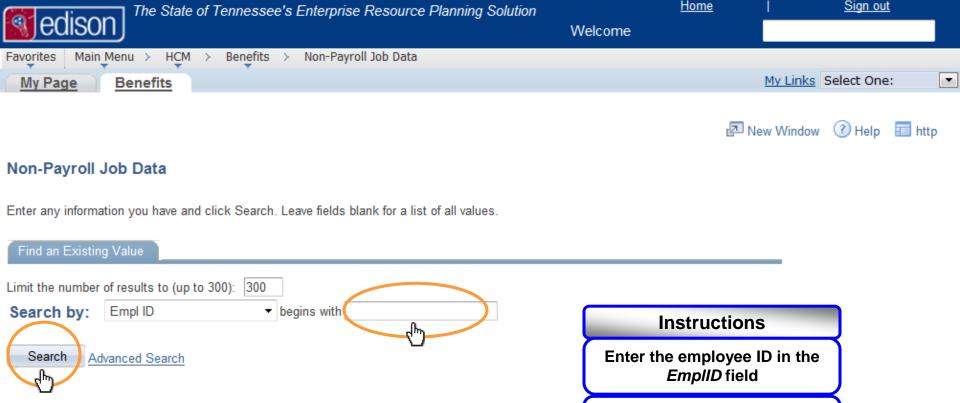
Update Dependent/Beneficiary

Update personal profile of employee dependents and beneficiaries.

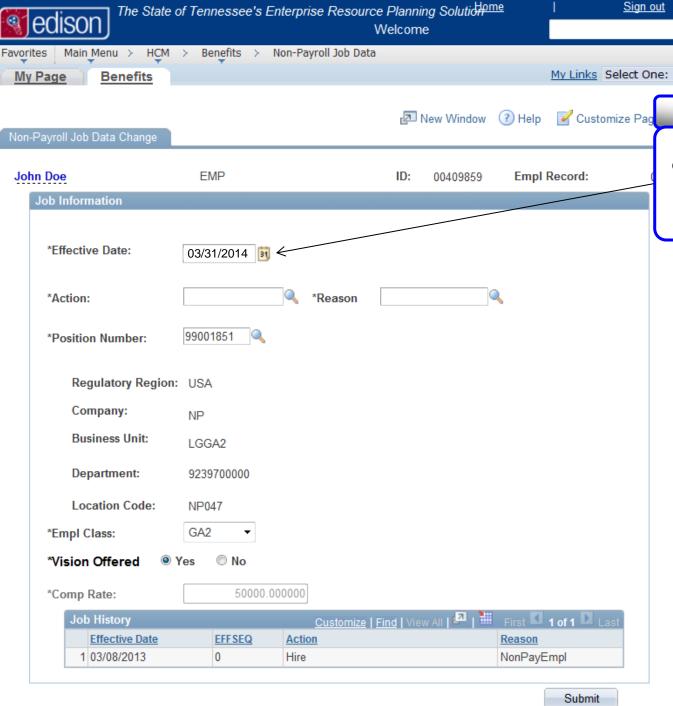


Health Benefits

Maintain employee enrollment in health plans, including dependent coverages.



Then click "Search"

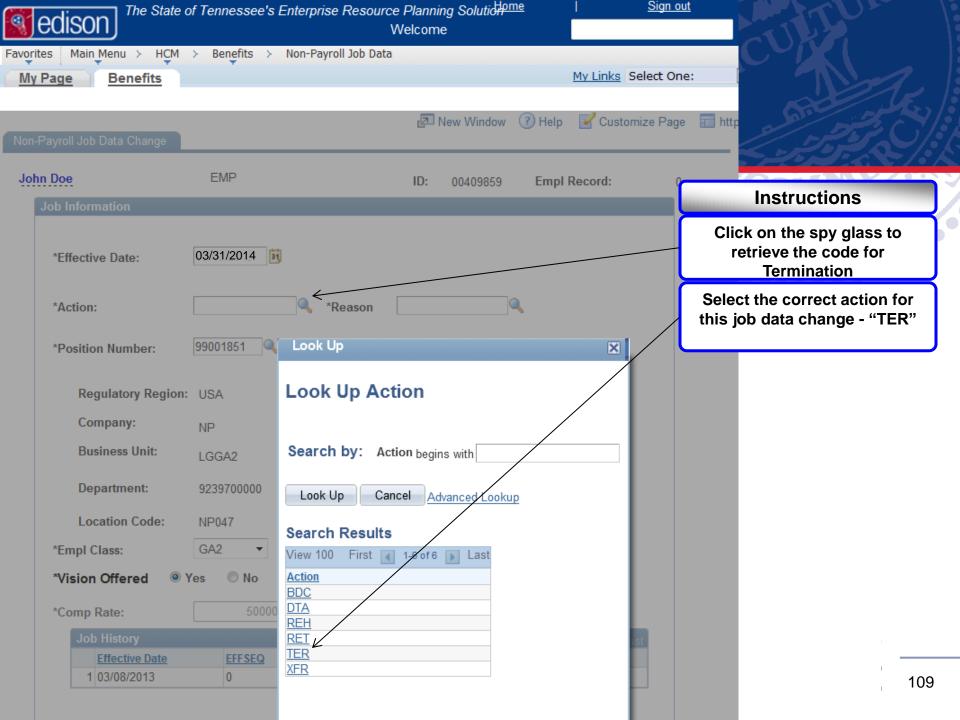


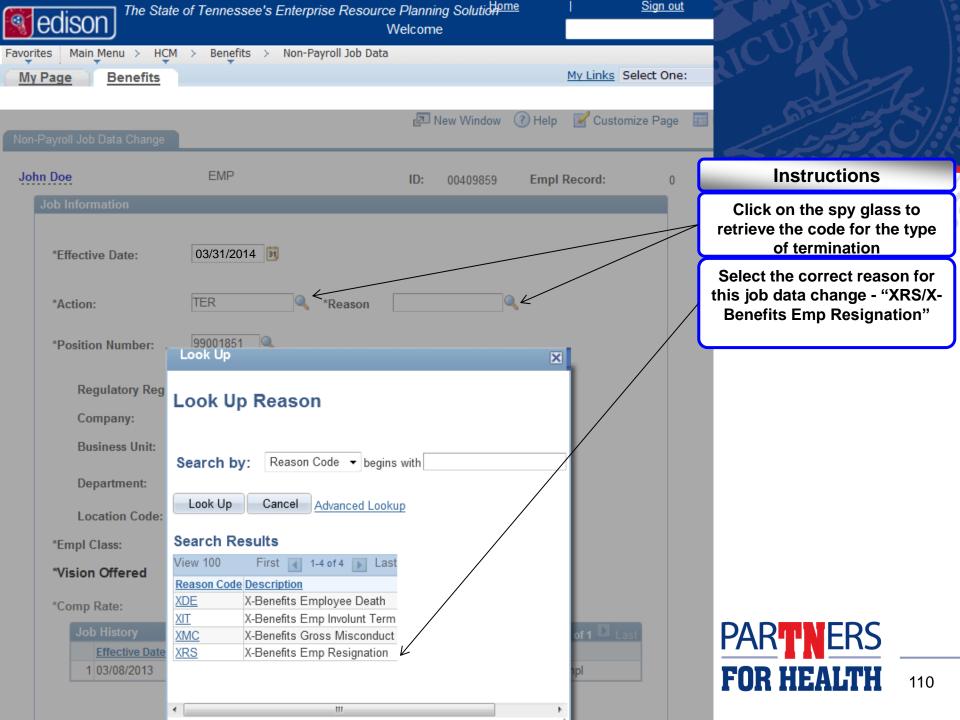


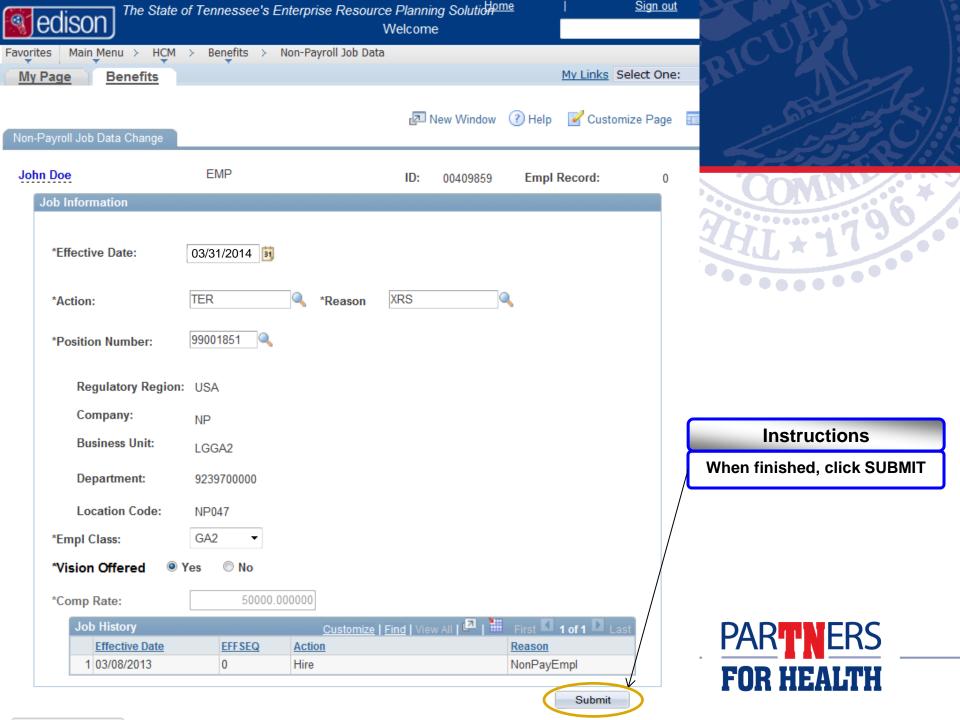
Enter the termination effective date. The termination effective date is the last day of the month prior to the benefit termination date.

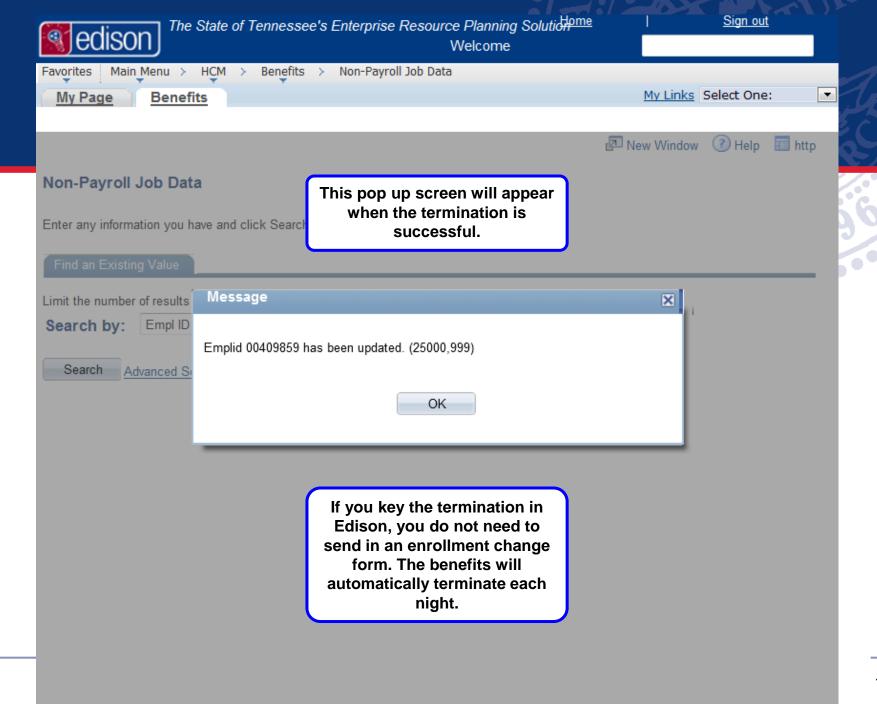
••••••











Changing Name and/or Marital Status

This procedure shows you how to update an employee's name and/or marital status.



 \mathbf{v}

Favorites Main Menu My Page

Benefits

My Links | Select One:

Benefits News Alert



[IMPORTANT] Changes to 401K & 457 Effective February 1, 2013

401(k) & 457 Deferred Compensation plan changes can no longer be made through Edison.

View All Articles and Sections

Benefits Administration



Non-Payroll New Hire

Non-Payroll New Hire



Non-Payroll Job Data

Non-Payroll Job Data



Employee Profile Page

Employee Profile Page



Benefits Document Upload

Benefits Document Upload



Update Dependent/Beneficiary

Update personal profile of employee dependents and beneficiaries.



Health Benefits

Maintain employee enrollment in health plans, including dependent coverages.

Workforce Administration



Modify afterson's basic information, such as name and contact information



Search by National ID

Search for personnel or dependents or beneficiaries by national ID.

Instructions

Retrieve the Edison employee ID of the record you wish to update and then click on the "Modify a Person" link from the main "Benefits" tab

Benefits Billing



Specify information for billing such as plan type and calculation factors.



Welcome

Review Adjustment Summary

View various charge and payment adjustments.



Review Employee Balances

View charges, payments grand totals associated with an individual employee.



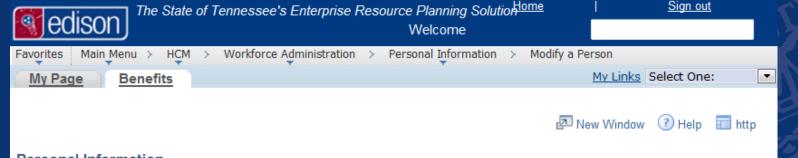
Request Hold/Alternate Address

Identify alternate address information; place a hold on the bill or statement.



Review Payment/Details

Review the payment history for participants.



Personal Information

Enter any information you have and click Search. Leave fields blank for a list of all values.

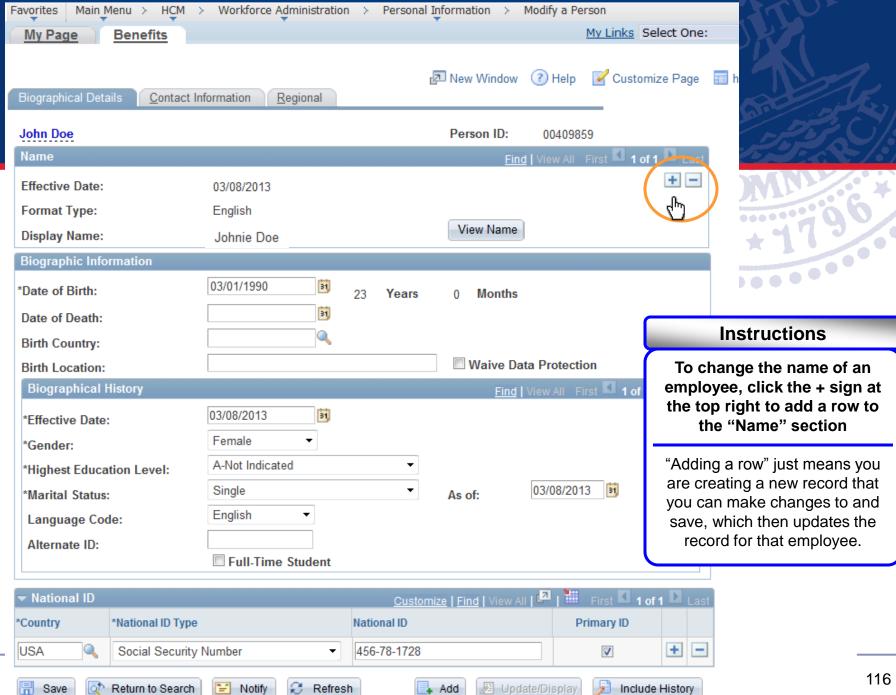
Basic Search Titeria

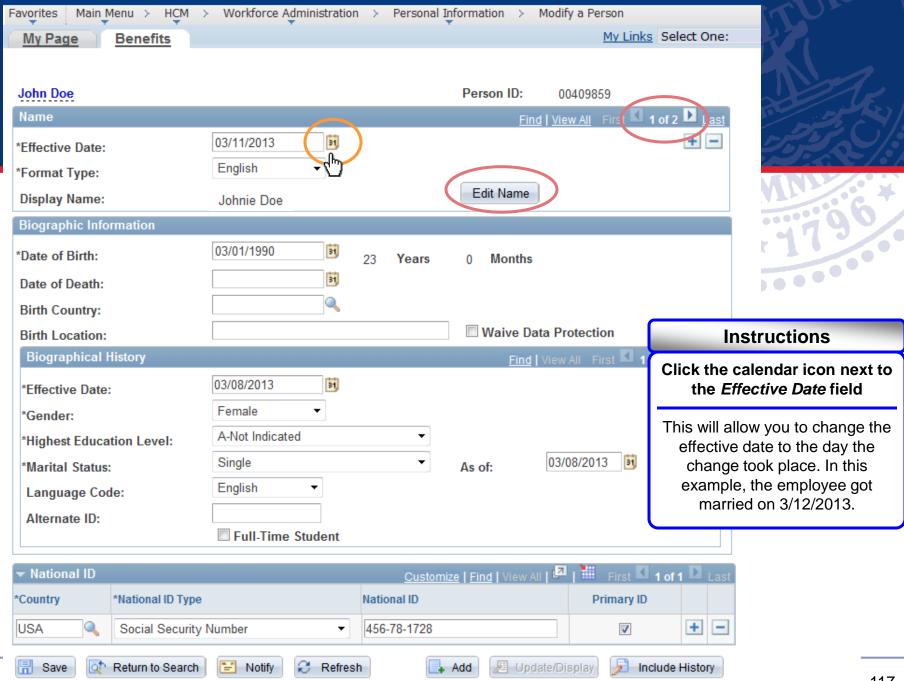


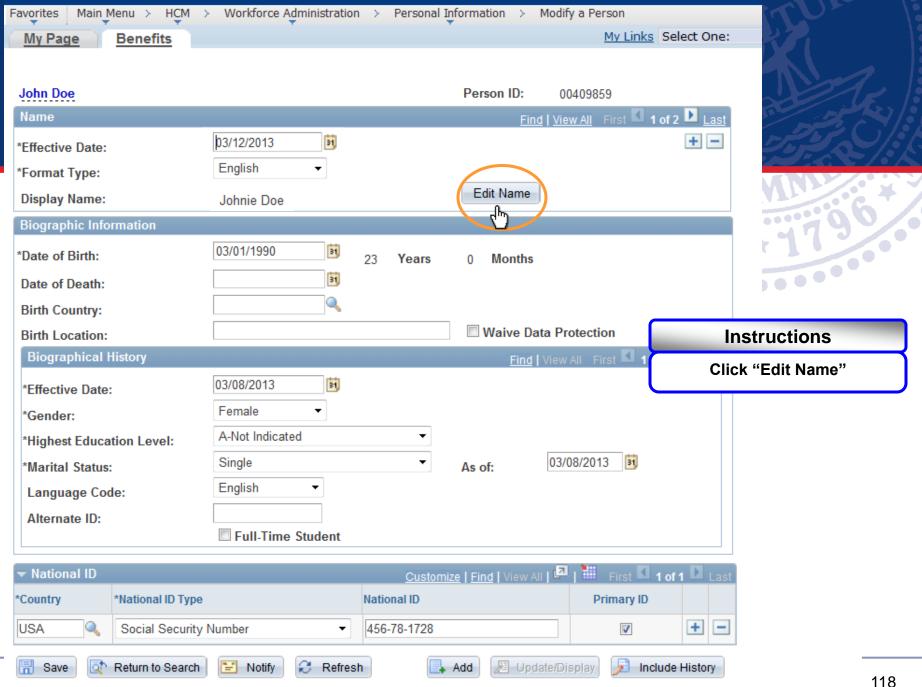
Find an Existing Value | Add a New Value

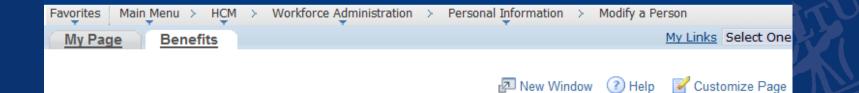
Clear

Search

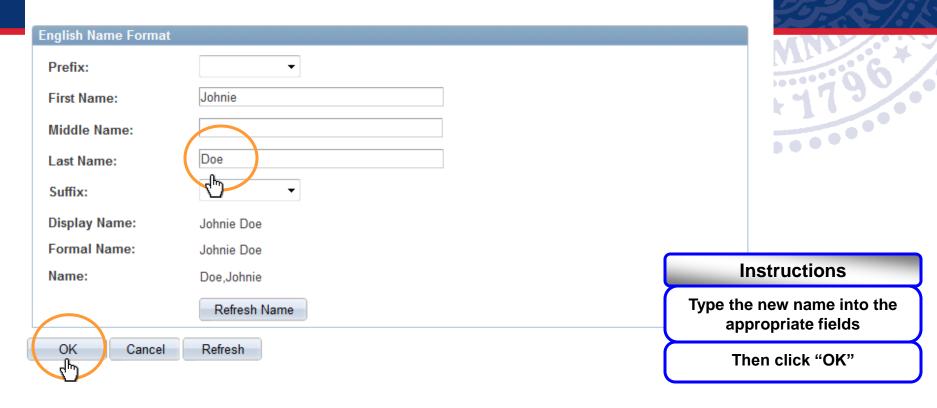


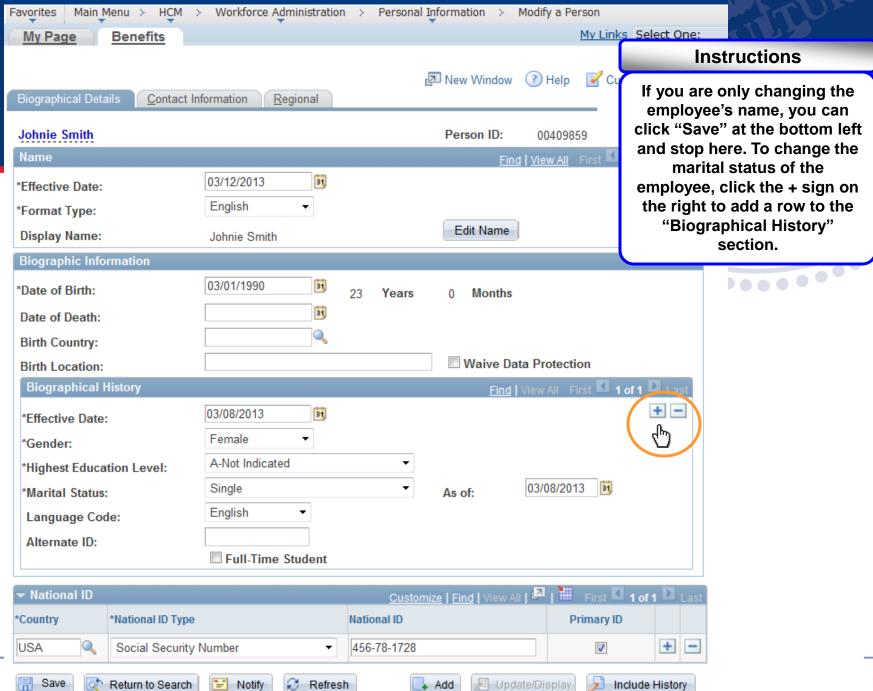


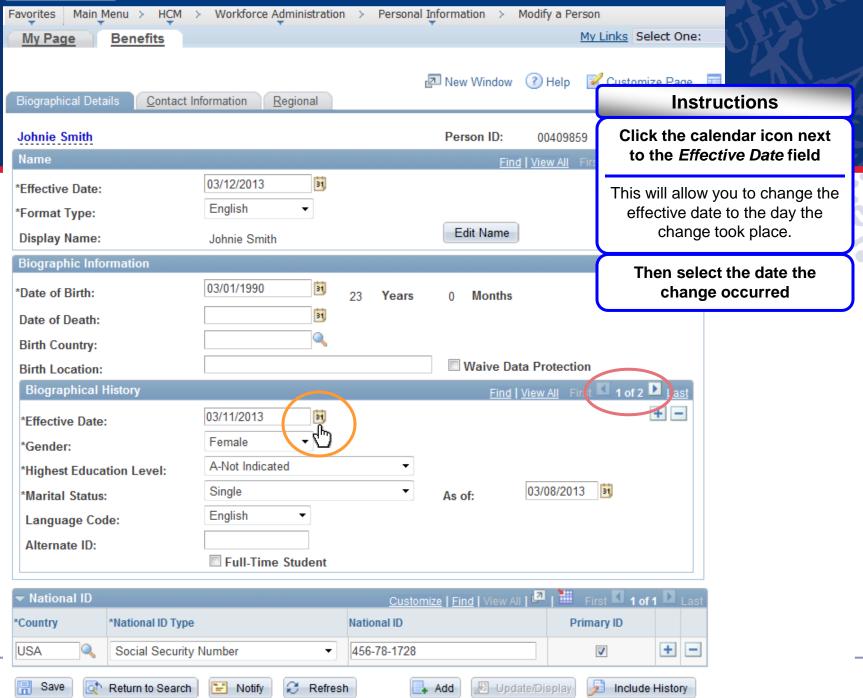


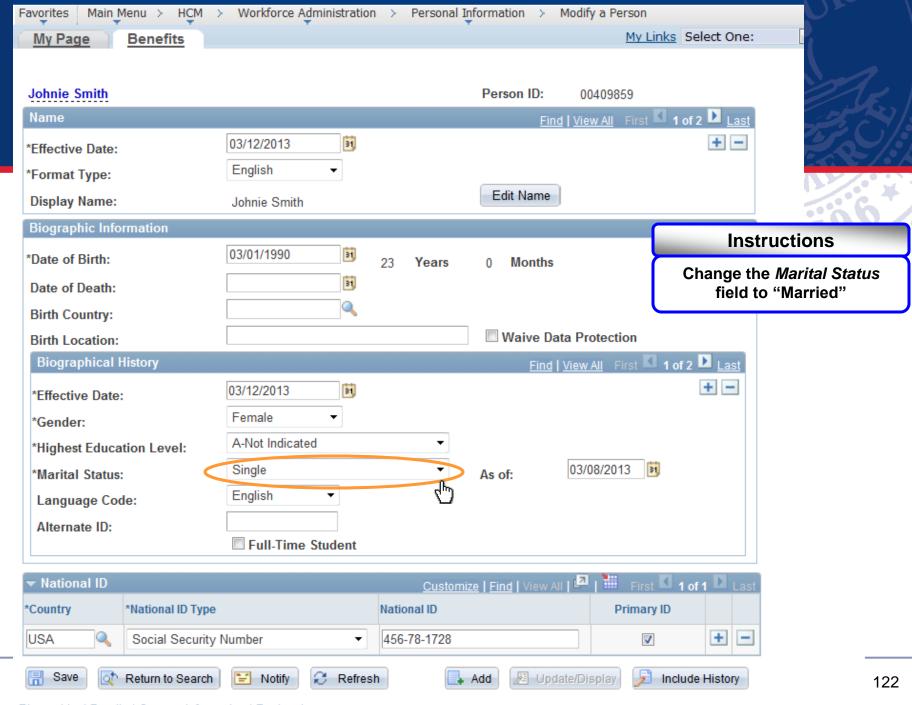


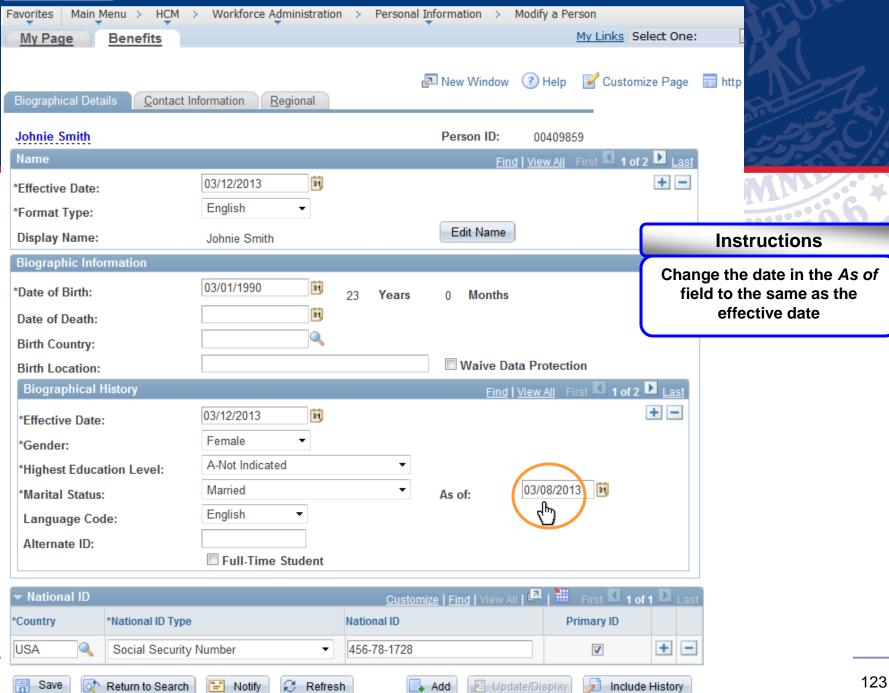
Edit Name

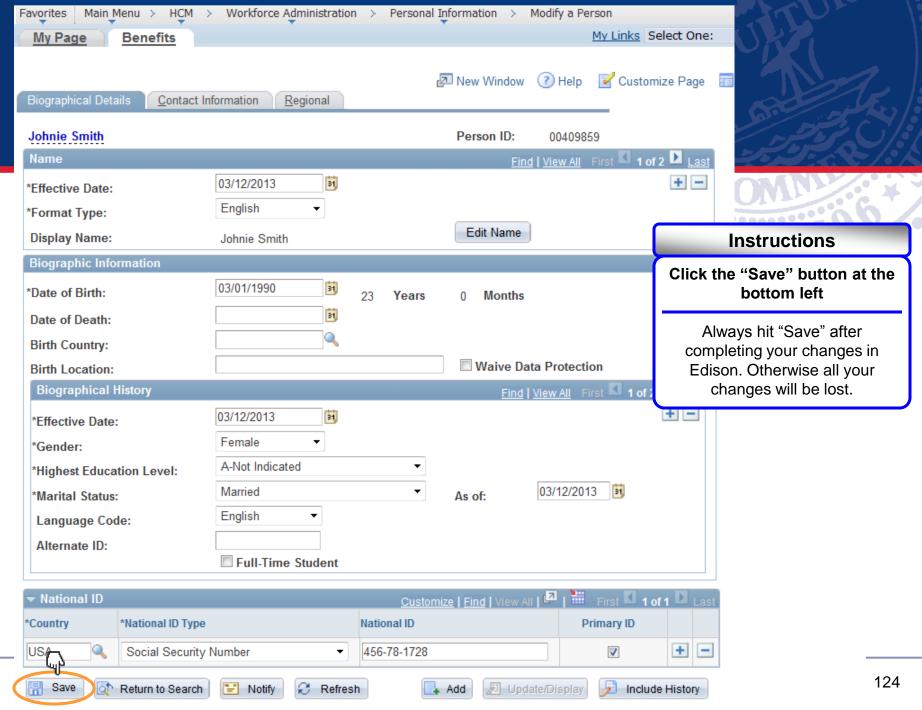








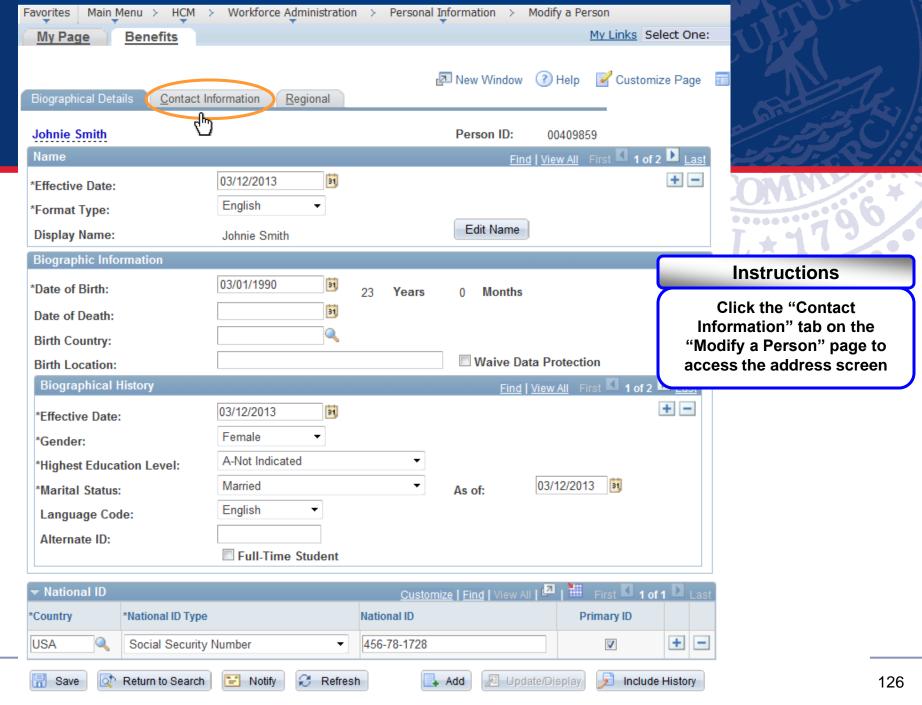


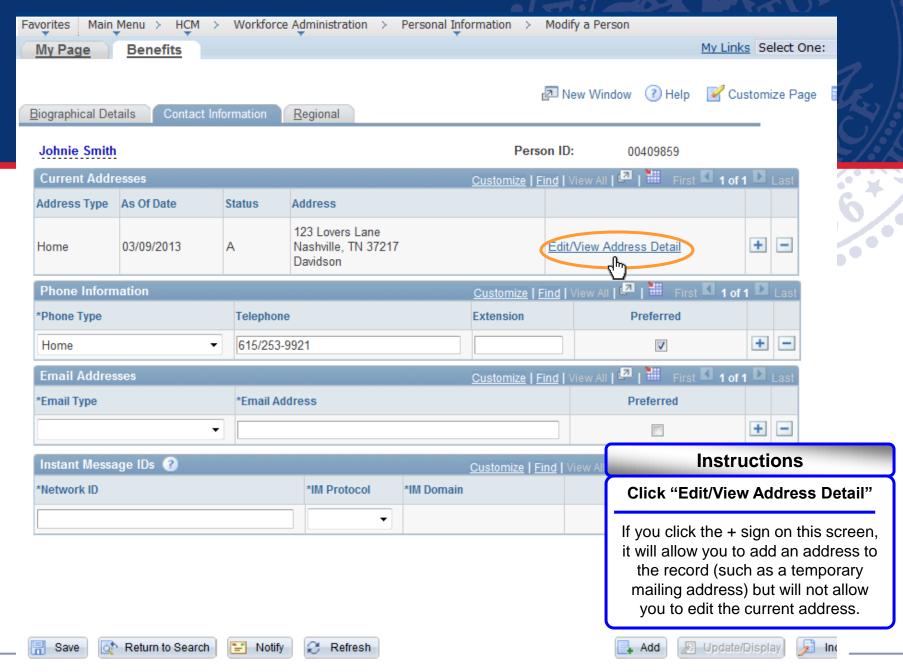


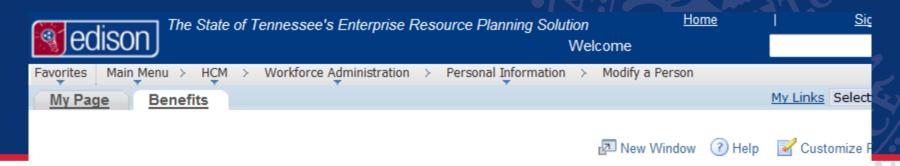
Changing Address

This procedure shows you how to update an employee's address.





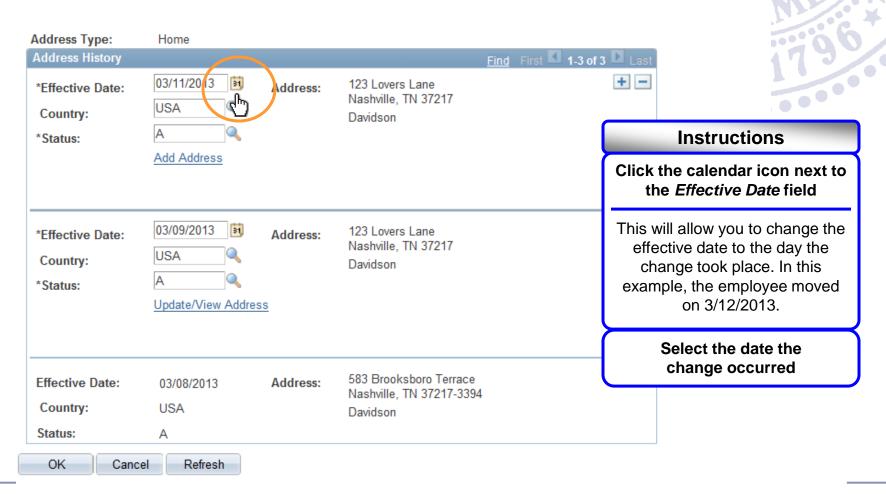




Address History

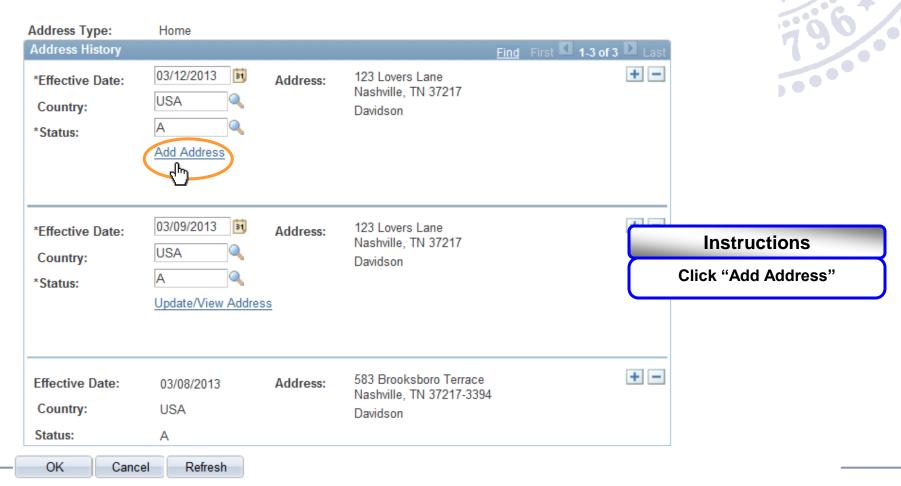


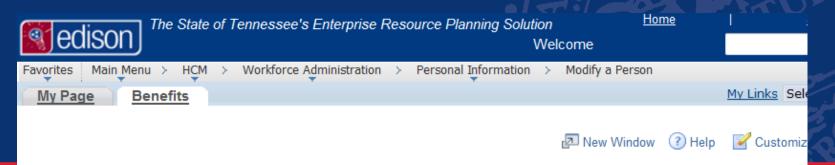




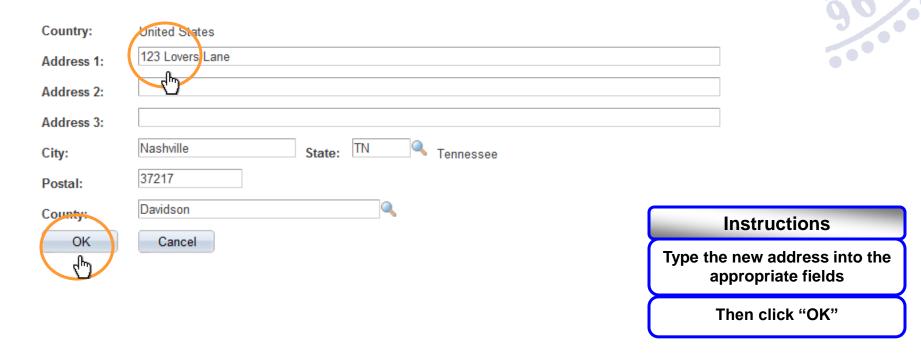


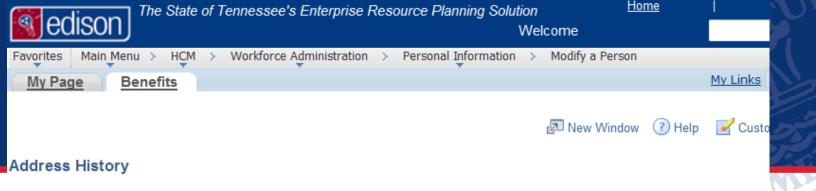
Address History

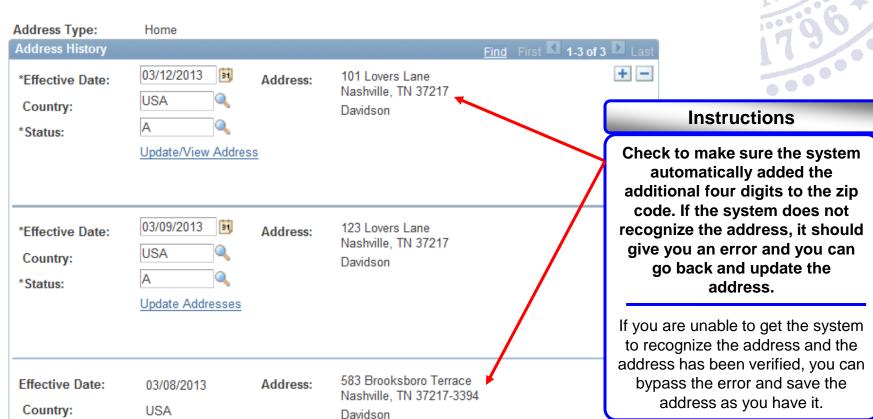


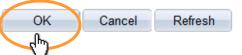


Edit Address



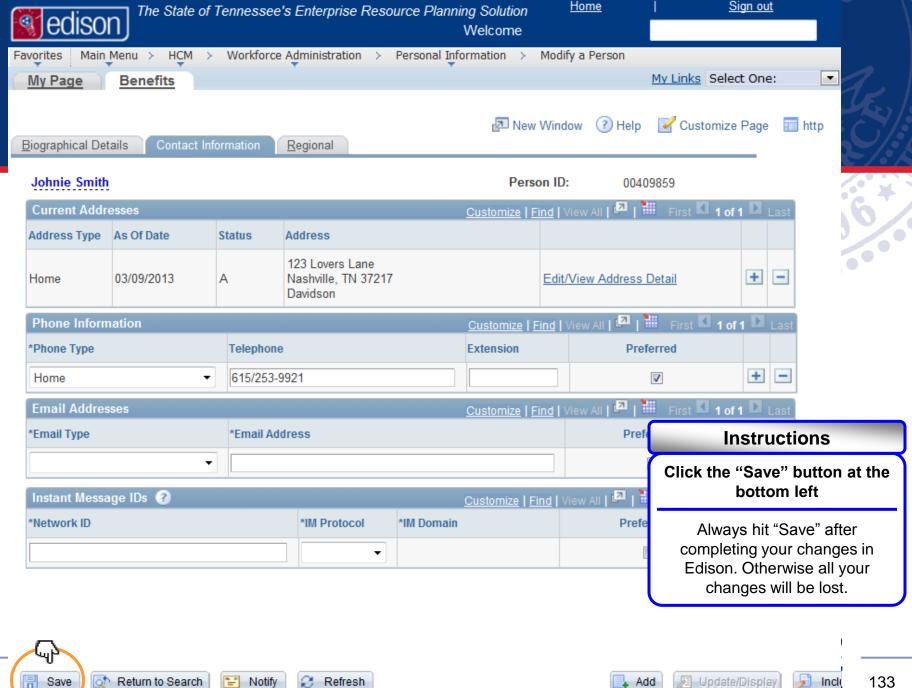






Α

Status:



Questions?



Thank you for participating in Day 2 of the Benefits Administration Training webinar. We hope this information was informative and helpful.

If you have questions regarding a specific employee or issue, contact our service center at 1-800-253-9981 or create a Remedy ticket. If you know what your option is and get tired of listening to the long BA greetings, you can make your choice as soon as the greeting comes up:

- State: push option 6 then option 4
- ❖ Local Ed; push option 6 then option 2
- ❖ Local Gov: push option 6 then 3
- ❖ UT/TBR: push option 6 then option 1

This will put you in line immediately and save you time every time you call.

PARTNERS

Running the TN Enrollment and Collections Report

This procedure allows you to run the TN Enrollment and Collections Report which shows you the monthly deductions/refunds for each employee of your agency

☆ This applies State Agencies only





My Links | Select One:

Folder

General

General

Report Manager

2013-03-22-01.02.1

2013-03-21-01.01.3





Click on the "HCM" link

from the Main Menu.

The State of Tennessee's Enterprise Resource Planning Solution

Leave Balances/ Service Credit

Leave Balances/Longevity & Service credit/Sick Leave Bank Inform

Payable Time Summary View a summary of your payable time.

My Benefits

Benefits Enrollment

View All Articles and Sections

Enroll in or make changes to your benefits online.

to Midnight on Friday, February 15th. We will be updating

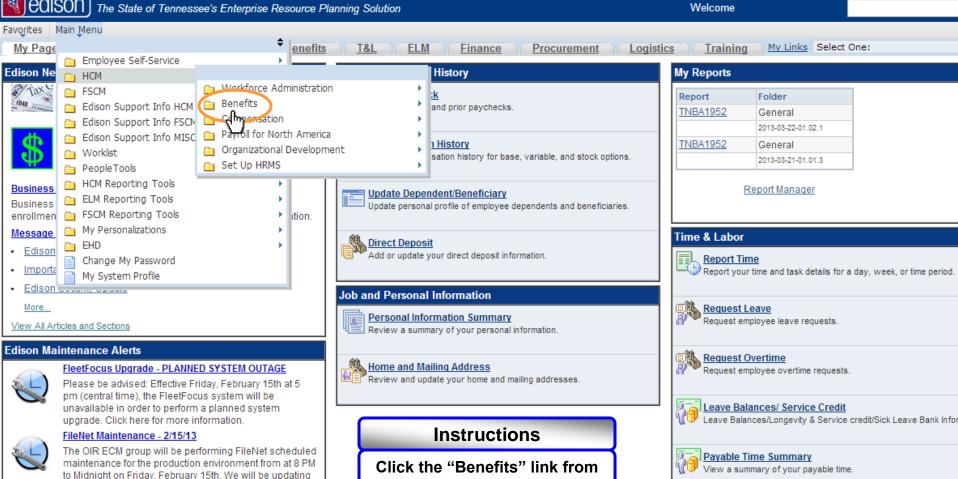
the servers with the latest MS security patches during this

time. You may experience intermittent service interruptions during this maintenance window.

Benefits Summary







the HCM menu.

the servers with the latest MS security patches during this

time. You may experience intermittent service interruptions during this maintenance window.

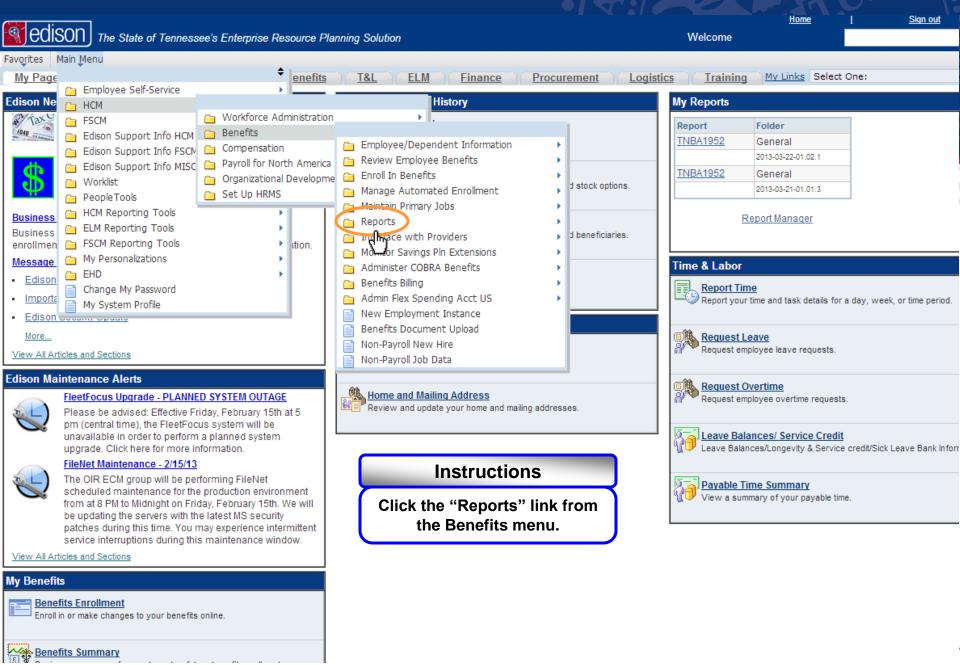
View All Articles and Sections

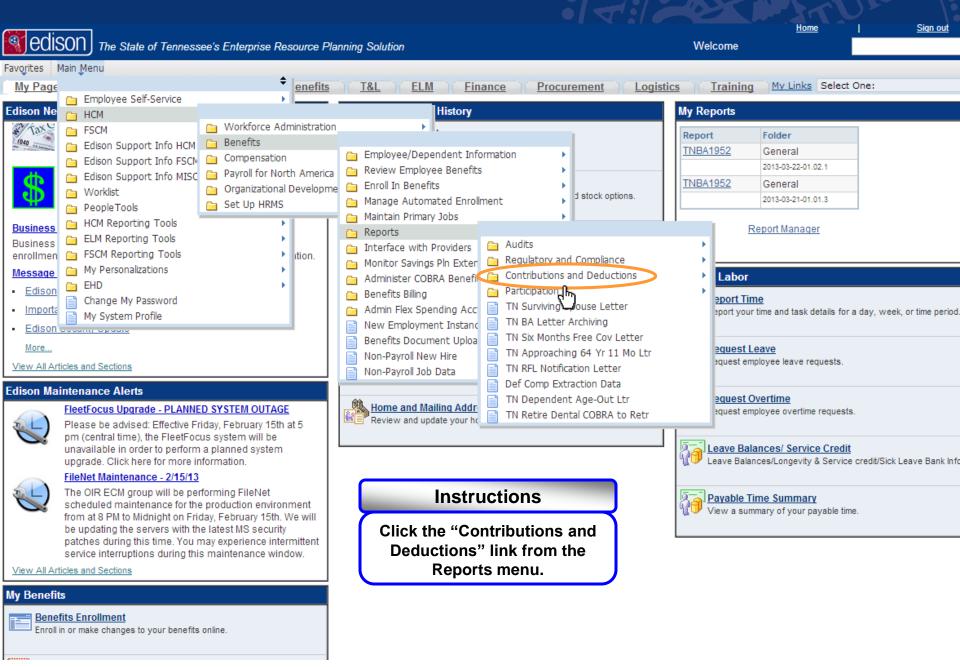
Benefits Enrollment

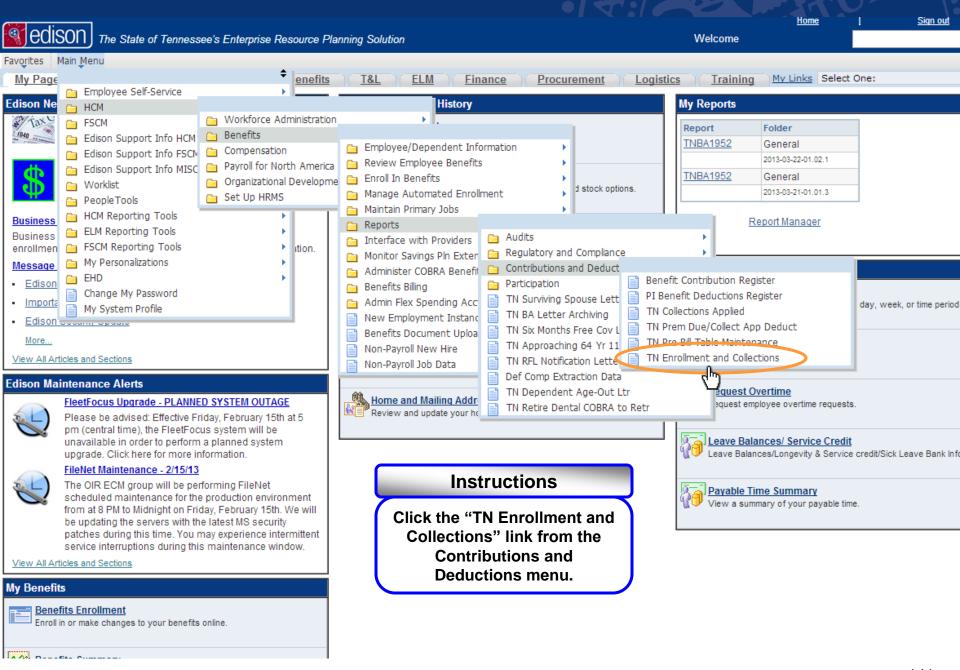
Benefits Summary

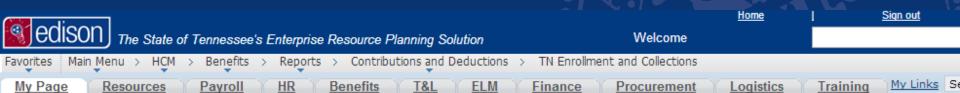
Enroll in or make changes to your benefits online

My Benefits











TN Enrollment and Collections

Enter any information you have and click Search. Leave fields blank for a list of all values.



Find an Existing Value | Add a New Value

Instructions

Click the "Add a New Value" tab if you have never run this report

Once you have created the Run Control ID, you can simply type the name of the Run Control ID on this screen and click "Search."



ELM

Finance

Procurement

T&L

Benefits > Reports > Contributions and Deductions > TN Enrollment and Collections Favorites Main Menu > HCM >

HR Benefits

√ New Window
② Help

Training

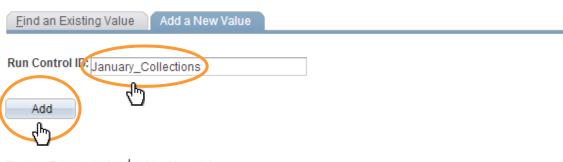
My Links S

TN Enrollment and Collections

Resources

Payroll

My Page



Find an Existing Value | Add a New Value

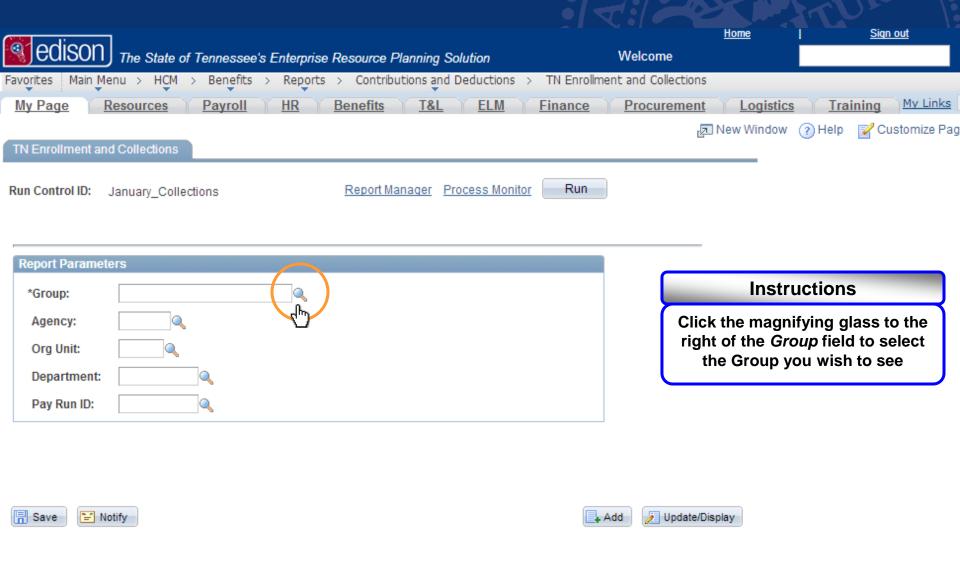
Instructions

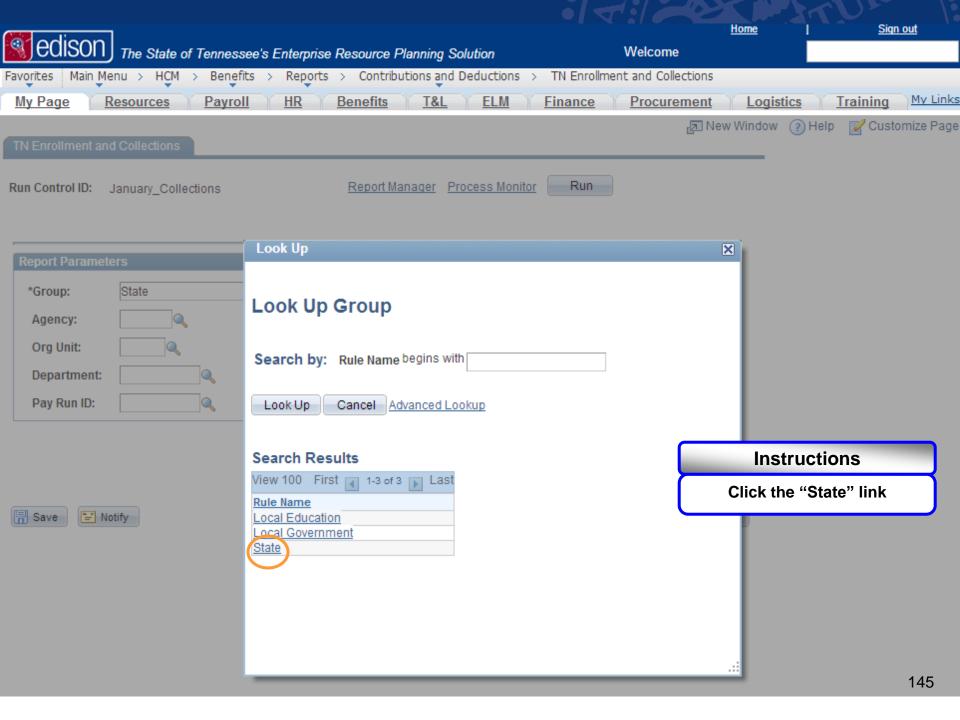
Logistics

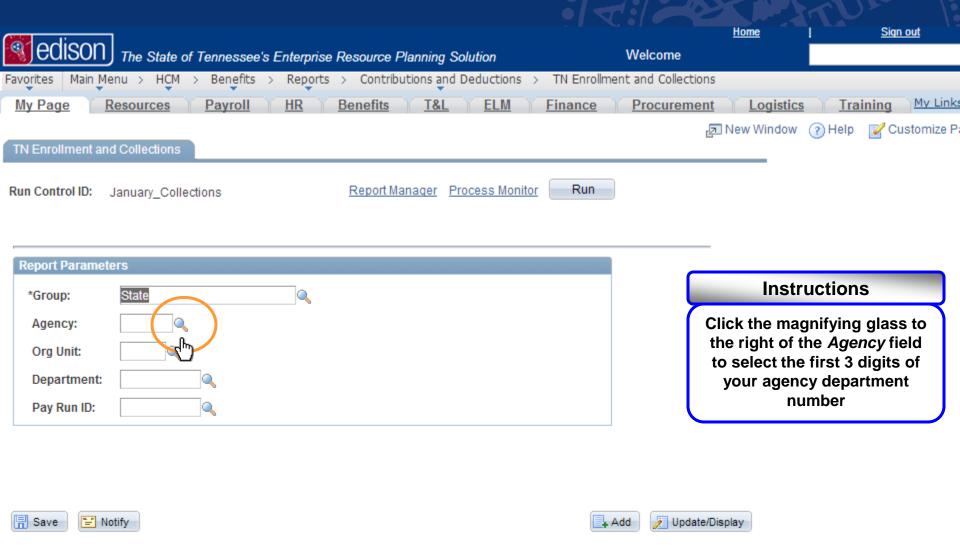
Create a name for your report and type it in the Run Control ID field.

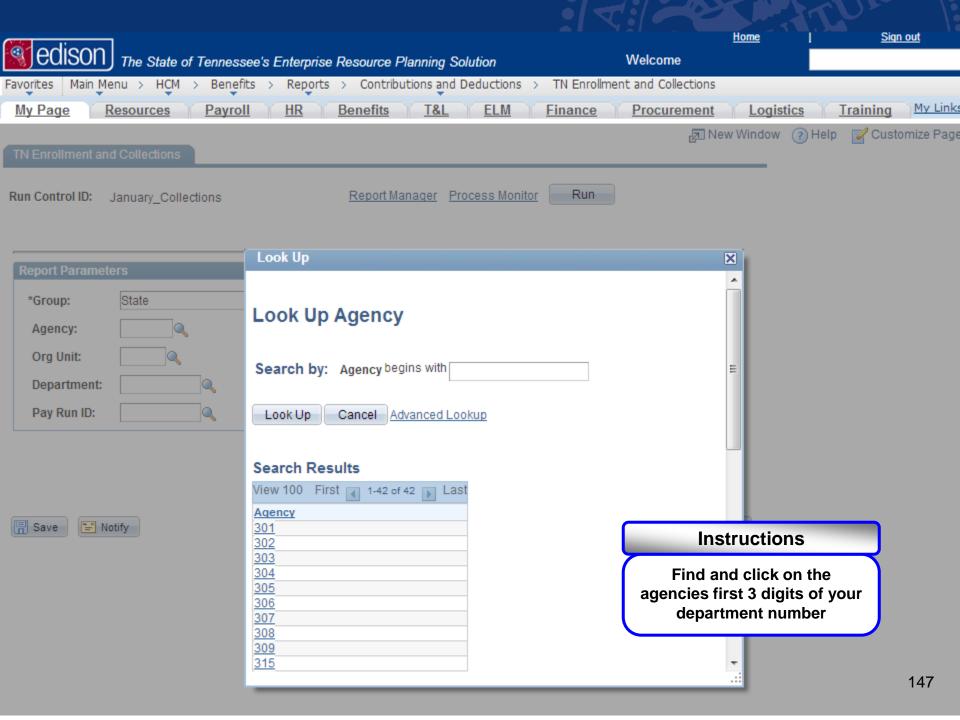
Note: No spaces allowed.

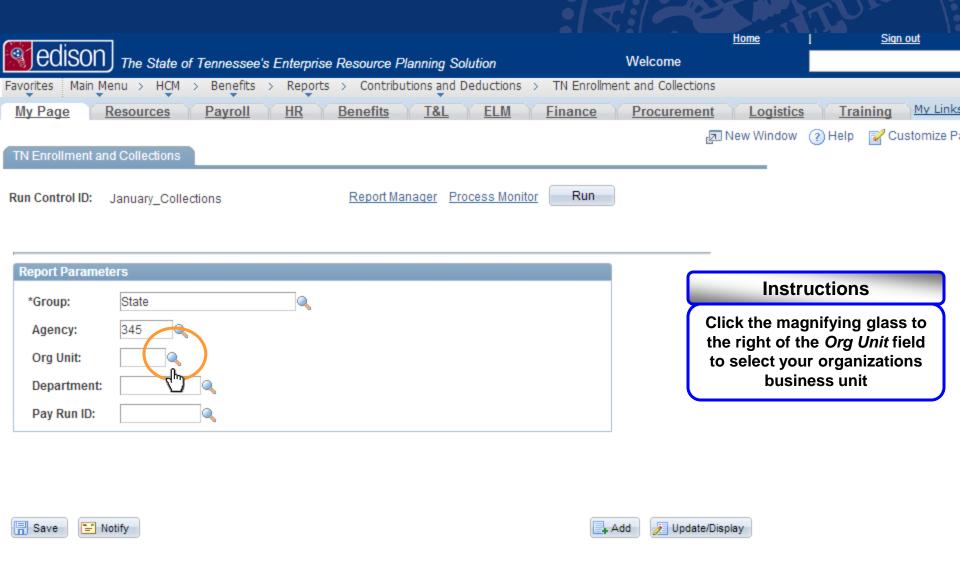
Then click "Add"

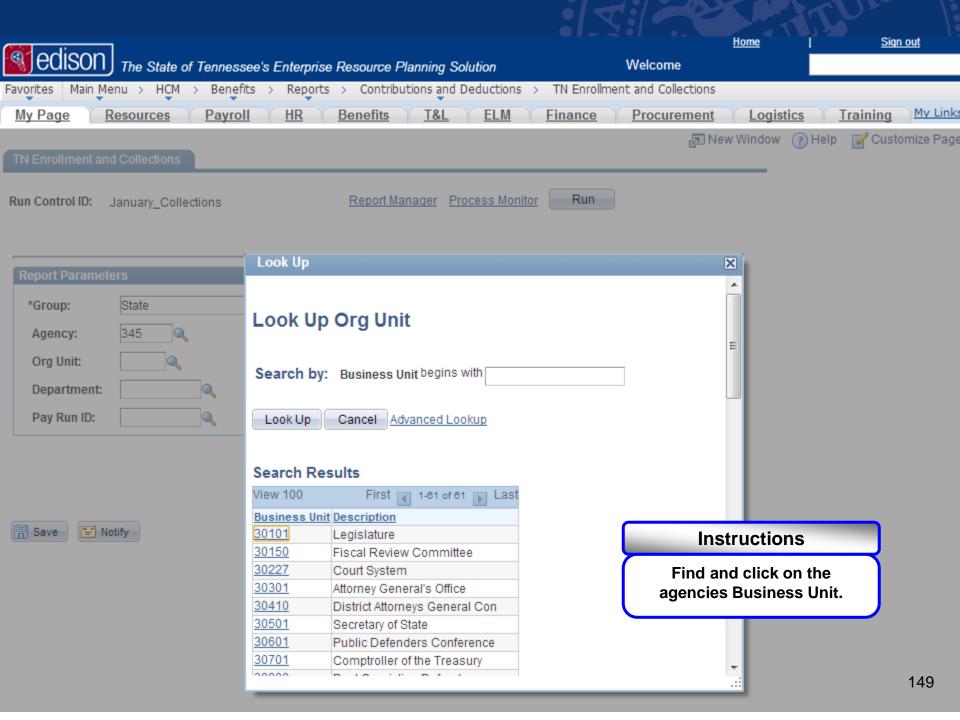


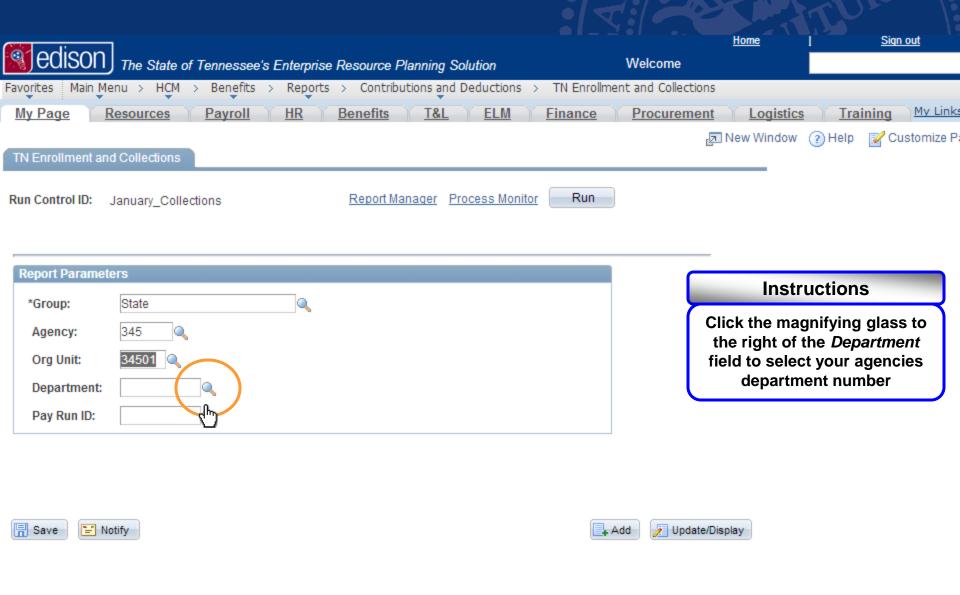


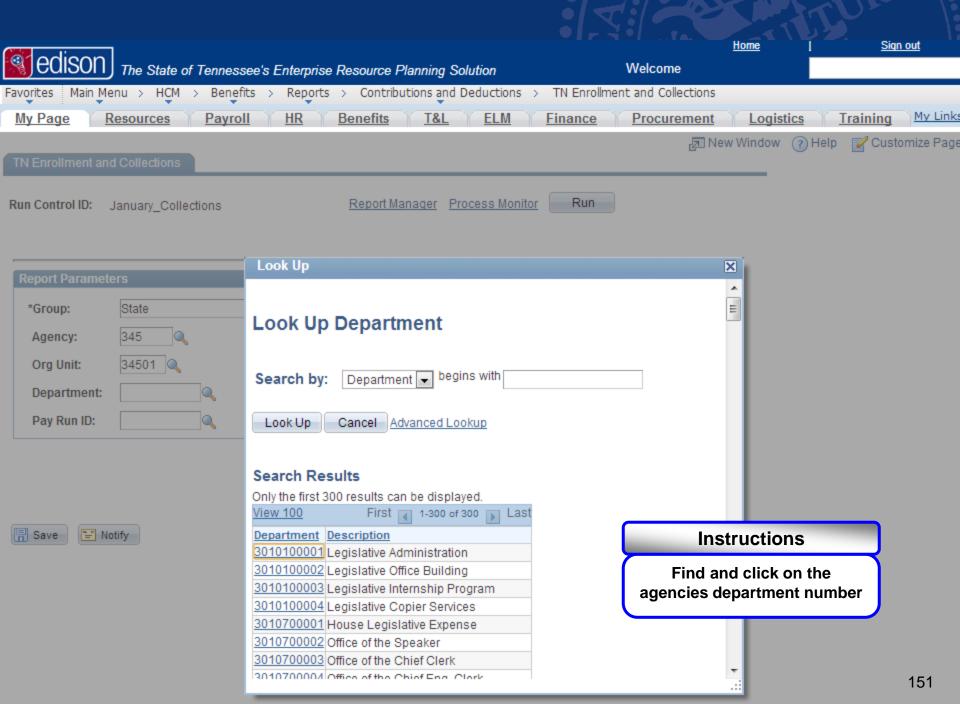


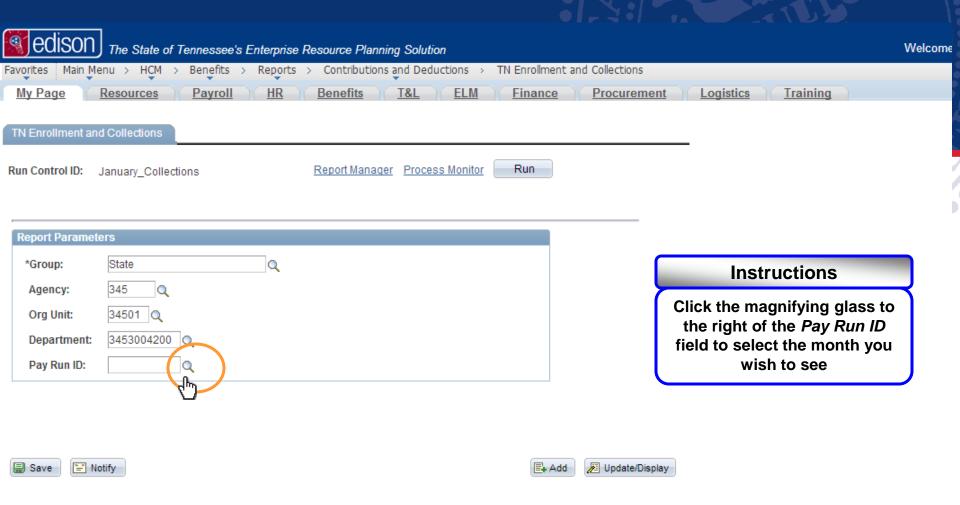


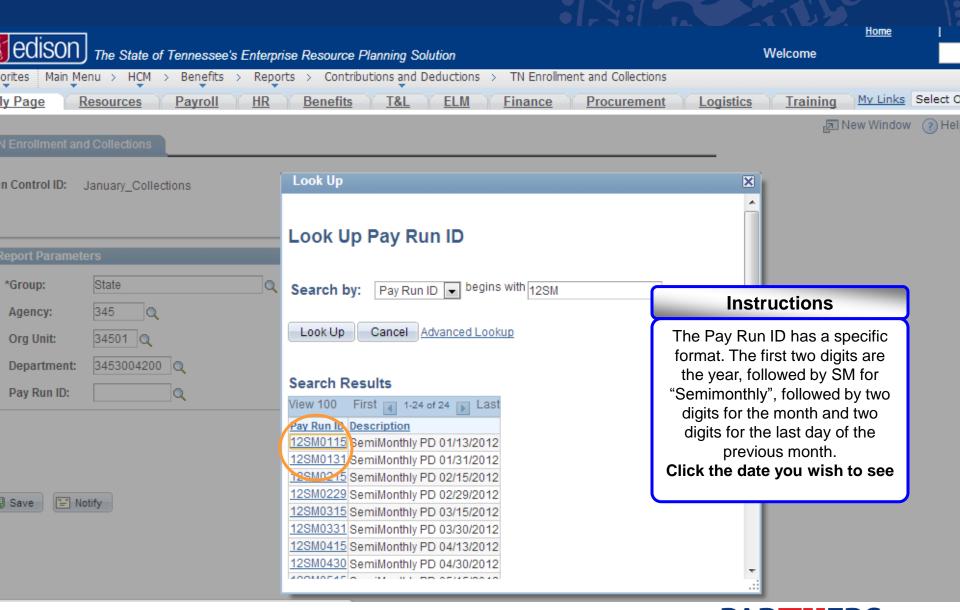


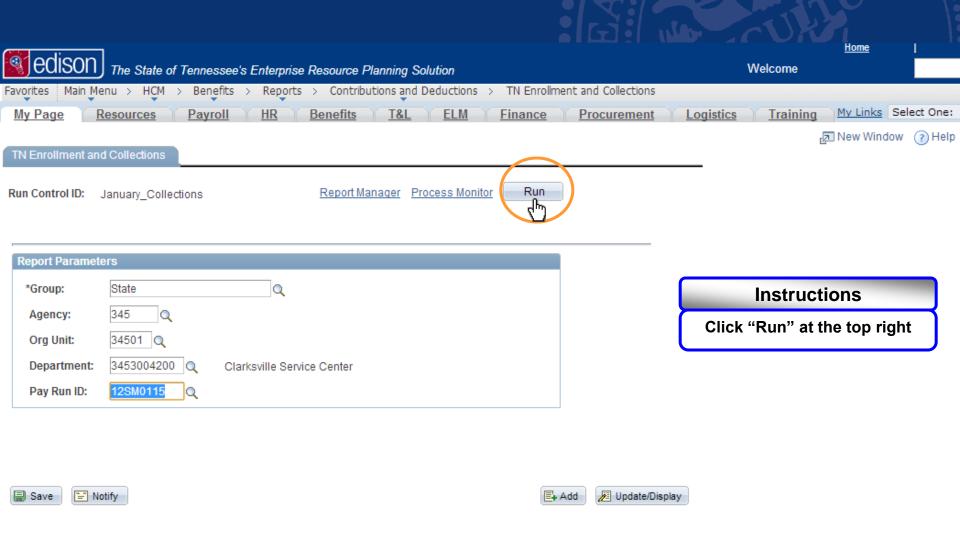


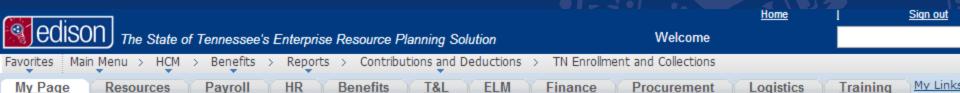












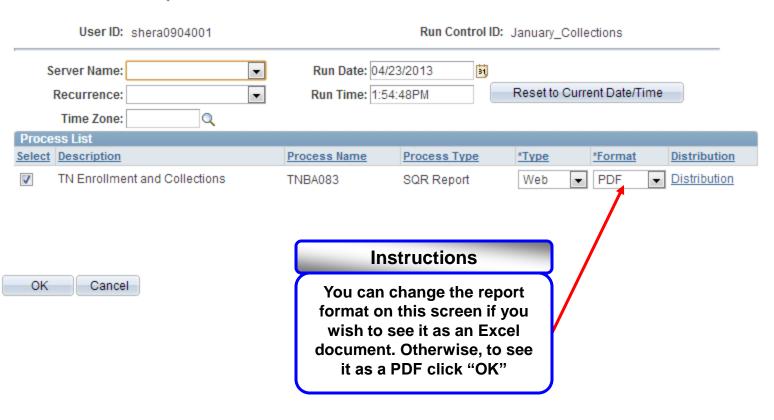
Finance

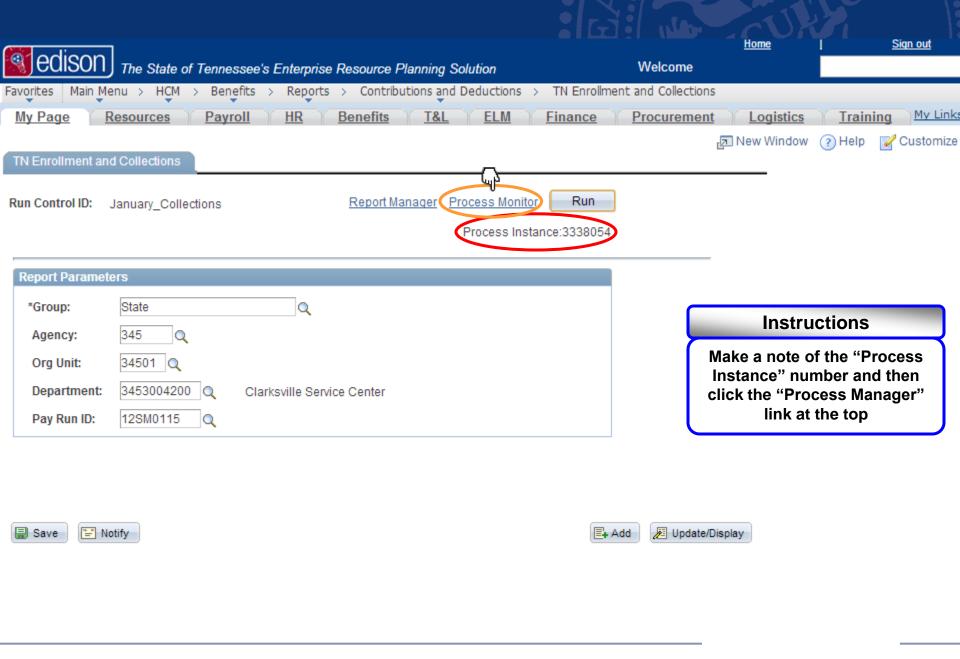
Procurement

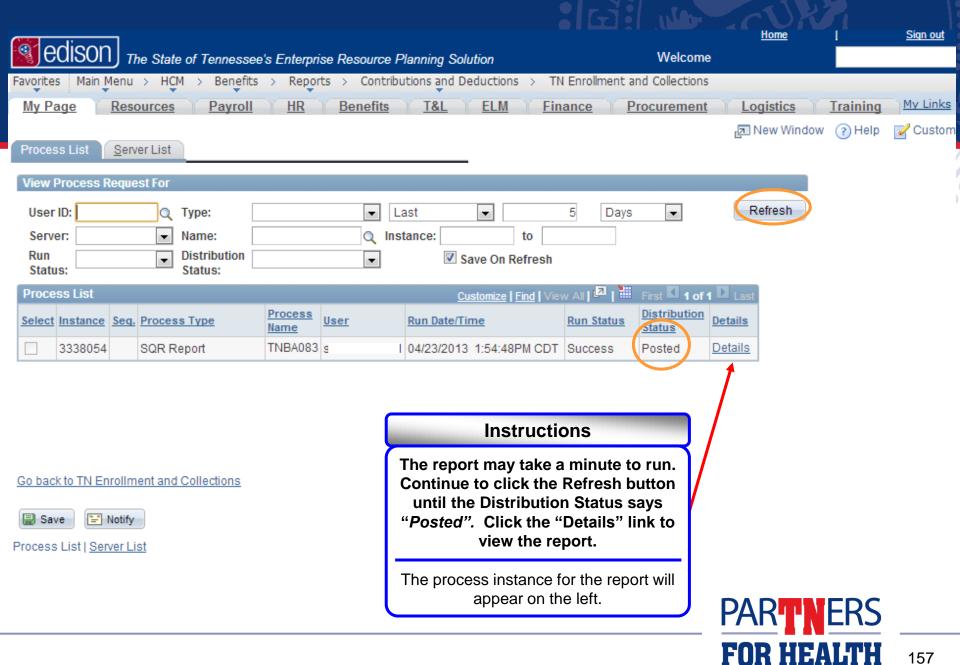


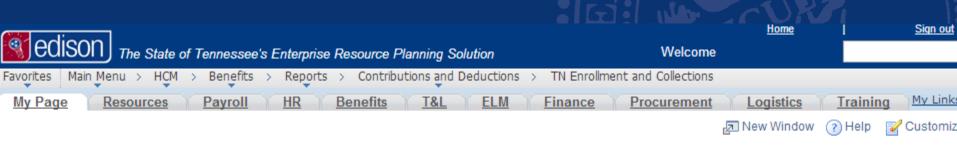
Training

Process Scheduler Request









Process Detail

Date/Time



Request Created On: 04/23/2013 1:56:18PM CDT Run Anytime After: 04/23/2013 1:54:48PM CDT Began Process At: 04/23/2013 1:56:34PM CDT Ended Process At: 04/23/2013 1:57:20PM CDT <u>Parameters</u> Transfer Message Log **Batch Timings** View Log/Trace

Update Process Details

Actions



Instructions

The State of Tennessee's Enterprise Resource Planning Solution

Welcome

Favorites Main Menu > HCM Reports > Contributions and Deductions > Benefits > TN Enrollment and Collections

My Page Resources **Payroll** HR **Benefits** ELM Procurement Finance

Logistics

√ New Window (2) Help

Training



My Links

View Log/Trace

Report

Report ID: 2035961 Process Instance: 3338054

Message Log

Name: TNBA083 Process Type: SQR Report

Run Status: Success

TN Enrollment and Collections

Distribution Details

Distribution Node: HRPRD **Expiration Date:**

05/24/2013

File List							
<u>Name</u>	File Size (bytes)	Datetime Created					
SQR_TNBA093_3338054.log	1,671	04/23/2013 1:57:20.717681PM CDT					
tnba083 3338054.PDF	23,905	04/23/2013 1:57:20.717681PM CDT					
tnba083 335 54.out	388	04/23/2013 1:57:20.717681PM CDT					

Distribute T	0		
Distribution ID Type	*Distribution ID		
User			

Instructions

Click the second link under "File List" ending in ".PDF" to view the report

> The report will open in a separate window.



Page: 8

Run Date 02/15/2013

Report ID: TNBA083 Check Date: 01/13/2012

Group: State

Agency: Org Unit: Budget Code:

Deptid	Employee Name	SSN	Emplid	Plan Type	Plan	Coverage Cd	Employee Amount	Employer Amount
Report Tot	tal							
				401(k)	401KS	88	2035.00	1070.00
				Plan Typ	e 401(k)	88	2035.00	1070.00
				457	457	3	155.00	0.00
				Plan Typ	e 457	3	155.00	0.00
				FSA Depnd	FSAD	1	20.00	0.00
					e FSA Depnd	1	20.00	0.00
				FSA Health	FSAM	5	295.00	0.00
					e FSA Health	5	295.00	0.00
				PERS	RET021	61	0.00	11205.05
				Plan Typ		61	0.00	11205.05

The report shows the individual deductions for each employee. The total amount that will be charged to your agency is on the last page. Any refund will show as a minus sign before the amount.